

DAFTAR PUSTAKA

- Abdallah, W., Johnson, C., Nitzl, C., & Mohammed, M. (2019). Organizational learning and patient safety: hospital pharmacy settings. *Journal of Health Organization and Management*, Vol. 33 No. 6, pp. 695-713. DOI 10.1108/JHOM-11-2018-0319.
- Abdekhoda, M. D. (2019). Determinant factors in applying electronic medical records in healthcare. *East Mediterr Health J.*, 25(1):24-33. <https://doi.org/10.26719/emhj.18.007>.
- Abdekhoda, M., Ahmadi, M., Gohari, M., & Noruzi, A. (2015). The effects of organizational contextual factors on physicians' attitude toward adoption of Electronic Medical Records. *Journal of Biomedical Informatics*, 53: 174–179. <http://dx.doi.org/10.1016/j.jbi.2014.10.008>.
- Aiken, L. H. (2012). Patient safety, satisfaction, and quality of hospital care: cross sectional surveys of nurses and patients in 12 countries in Europe and the United States. *BMJ*, 344:e1717 doi: 10.1136/bmj.e1717.
- Alexander, J., Lichtenstein, R., Jinnett, K., Wells, R., Zazzali, J., & Liu, D. (2005). Cross-Functional Team Processes and Patient Functional Improvement. *Health Research and Educational Trust*, 40:5, Part I.
- AlHajHassan, S. O. (2018). Goal-Oriented Strategic Modelling for Cancer Care in Systems of Systems Context Using the i* Framework. *1st International Conference on Cancer Care Informatics (CCI)*, Amman, Jordan, pp. 100-109, <https://doi.org/10.1109/cancercare.2018.8618202>.
- Alqattan, H., Cleland, J., & Morrison, Z. (2018). An evaluation of patient safety culture in a secondary care setting in Kuwait. *Journal of Taibah University Medical Sciences*, 13(3), 272e280.
- Arah, O. C. (2003). Updating the Key Dimensions of Hospital Performance: The Move Towards a Theoretical Framework. *WHO European Office for Integrated Health Care Services*, 5038066 /5.
- Ayanian, J. Z., & Weissman, J. S. (2002). Teaching hospitals and quality of care: a review of the literature. *The Milbank Quarterly*, 80(3), 569-593.
- Babiker, A. E. (2014). Health care professional development: Working as a team to improve patient care. *Sudan J Paediatr*, 14(2):9-16.
- Becker, J. M., Rai, A., Ringle, C. M., & Völckner, F. (2013). Discovering unobserved heterogeneity in structural equation models to avert validity threats. *MIS quarterly*, 665-694. <https://doi.org/10.25300/misq/2013/37.3.01>.
- Boddington, R. A. (2006). Team Resource Management and patient safety. *Emerald Publishing Limited*, 11(1), 58-68. <https://doi.org/10.1108/14777270610647038>.

- Bokhour, B. F. (2018). How can healthcare organizations implement patient-centered care? Examining a large-scale cultural transformation. *BMC Health Services Research*, 18:168. DOI <https://doi.org/10.1186/s12913-018-2949-5>.
- Bougie, & Sekaran. (2020). *Research Methods for Business: A Skill Building Approach (8th ed.)*. Wiley.
- Burton, R. O. (2018). The science of organizational design: Fit between structure and coordination. *Journal of Organization Design*, ISSN 2245-408X, Springer, Cham, Vol. 7, Iss. 5, pp. 1-13. <https://doi.org/10.1186/s41469-018-0029-2>.
- Carini, E. G. (2020). Assessing hospital performance indicators. What dimensions? Evidence from an umbrella view. *BMC Health Services Research*, 20:1038. <https://doi.org/10.1186/s12913-020-05879-y>.
- Chen, J. D. (2020). Variation of hospital-based adoption of care coordination services by community-level social determinants of health. *Health Care Manage Rev*, 45(4), 332–341.
- Childress, S. (2015). Team Communication: It's About Patient Safety. *JOP*, 11, 23-25. DOI:10.1200/JOP.2014.002477.
- Connor, L. D.-F. (2023). Evidence-based practice improves patient outcomes and healthcare system return of investment: Findings from a scoping review. *Worldv Evid-Based Nu*, 20:6–15. DOI: 10.1111/wvn.12621.
- Cornwell, J., & Goodrich, J. (2011). Challenges for Improving Patients' Experiences of Health Care. *Journal of Health Services Research & Policy*, 16(1):1-2. doi:10.1258/jhsrp.2010.010144.
- Donabedian, A. (2005). Evaluating the Quality of Medical Care. *The Milbank Quarterly*, 83(4):691-729.
- Du, X. J. (2020). How to Cooperate in Collaborative Design: A Study of Interactive Behaviours at Different Design Capability Levels. *The Design Journal*, 23(3), 351–374. <https://doi.org/10.1080/14606925.2020.1746610>.
- Duprez, V., Haerens, L., Wuyts, D., Verhaeghe, S., Van Zanten, R., Massey, E. K., & Van Hecke, A. (2021). Self-Determination Theory to observe healthcare professionals' counselling in chronic care encounters: Development of the COUNSEL-CCE tool. *Patient Education and Counseling*, 104(7), 1773-1780. <https://doi.org/10.1016/j.pec.2020.12.002>.
- Duran-Vega, H. (2015). Evidence based surgery. A necessary tool. *Cirugía y Cirujanos*, Volume 83, Issue 3, May–June 2015, Pages 265-270. <https://doi.org/10.1016/j.circir.2015.05.012>.
- Engelman, D., Ben Ali, W., Williams, J., Louis P. Perrault, M. P., Reddy, V., Arora, R., Gerdisch, M. (2019). Guidelines for Perioperative Care in Cardiac Surgery:

- Enhanced Recovery After Surgery Society Recommendations. *JAMA Surg.*, 154(8):755–766. doi:10.1001/jamasurg.2019.1153.
- Engle, R. M. (2021). Evidence-based practice and patient-centered care: Doing both well. *Health Care Manage Rev*, Vol. 46 No. 3. DOI: 10.1097/HMR.0000000000000254.
- Estri, S. M. (2020). The Role of Teaching Hospital Characteristic in Achievement of Doctor Competency in Universitas Muhammadiyah Yogyakarta. *J. Phys. : Conf. Ser.* , 1471 012038. DOI 10.1088/1742-6596/1471/1/012038.
- Fallahnejad, E. N. (2020). Development of Minimum Data Set for Electronic Documentation of Progress Note in the General Intensive Care Unit. *Frontiers in Health Informatics* , 9(1), 37. <https://doi.org/10.30699/fhi.v9i1.226>.
- Frank, R. R. (2011). Evidence Requirements for Innovative Imaging Devices: From Concept to Adoption. *Elsevier BV*, 8(2), 124-131.
- Geiger, I. R. (2021). Improving care coordination for patients with cardiac disease: Study protocol of the randomised controlled new healthcare programme (Cardiolotse). *Contemporary Clinical Trials*, 103; 106297. <https://doi.org/10.1016/j.cct.2021.106297>.
- Gittel, J. H. (2012). Interprofessional collaborative practice and relational coordination: Improving healthcare through relationships. *Journal of Interprofessional Care*, 27(3), 210–213. <https://doi.org/10.3109/13561820>.
- Gouge, C. (2016). Improving Patient Discharge Communication. . *SAGE Publishing*, 47(4), 419-439. <https://doi.org/10.1177/0047281616646749>.
- Hair, J. F., Hult, G. T., Ringle, C. M., & Sarstedt, M. (2022). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM) Third Ed.* Thousand Oaks, CA.: Sage.
- Hair, J. H. (2021). Evaluation of the Structural Model. In J. H. Hair, *Partial Least Squares Structural Equation Modeling (PLS-SEM) Using R*. Classroom Companion: Business. Springer, Cham. https://doi.org/10.1007/978-3-030-80519-7_6.
- Halaychik, C. S. (2016). Chapter 2 - Leadership Styles. In C. S. Halaychik, *Lessons in Library Leadership* (pp. 57-96). Chandos Publishing.
- Han, S. C. (2022). The teamwork structure, process, and context of a paediatric cardiac surgery team in Mongolia: A mixed-methods approach. *The International Journal of Health Plan and Management*, 37(4), 2224-2239. <https://doi.org/10.1002/hpm.3463>.
- Henseler, J., Ringle, C. M., & Sarstedt, M. (2015). A new criterion for assessing discriminant validity in variance-based structural equation modeling. *Journal of the academy of marketing science*, 43, 115-135.

- Houdt, S. V. (2013). An in-depth analysis of theoretical frameworks for the study of care coordination. *International Journal of Integrated Care*, Vol.13. DOI: 10.5334/ijic.1068.
- Howard, C. F. (2014). Text messaging to support off-campus clinical nursing facilitators: A descriptive survey. *Nurse Education Today*, Volume 34, Issue 6, Pages e32-e36. <https://doi.org/10.1016/j.nedt.2013.12.011>.
- Hunker, D. F. (2014, July 15). *Evidence-based knowledge, skills, and attitudes for scholarly writing development across all levels of nursing education*. Retrieved from www.sciencedirect.com: <https://www.sciencedirect.com/science/article/pii/S8755722313001890>
- JA Alexander, R. L. (2005). Cross-Functional Team Processes and Patient Functional Improvement. *Health Research and Educational Trust*, 40:5, Part I. DOI: 10.1111/j.1475-6773.2005.00418.x.
- James, S. &. (2015). Perceptions of professional nurses regarding introduction of the Batho Pele principles in State hospitals. *Curationis* , Vol 38, No 1(a1128). DOI: <https://doi.org/10.4102/curationis.v38i1.1128>.
- Li, J., Talari, P., Kelly, A., Latham, B., Dotson, S., Manning, K., ... & Williams, M. V. (2018). Interprofessional Teamwork Innovation Model (ITIM) to promote communication and patient-centred, coordinated care. *BMJ Quality & Safety*, 27(9), 700-709.
- Kakemam, E., Liang, Z., Janati, A., Arab-Zozani, M., Mohaghegh, B., & Gholizadeh, M. (2020). Leadership and management competencies for hospital managers: a systematic review and best-fit framework synthesis. *Journal of healthcare leadership*, 59-68.
- Kementerian Kesehatan RI. (2023). *Keputusan Menteri Kesehatan Republik Indonesia NOMOR HK.01.07/MENKES/1341/2023 Rumah Sakit Jejaring Pengampuan Pelayanan Kardiovaskular*. Jakarta: Kementerian Kesehatan Republik Indonesia.
- Khanna, A. F. (2022). Towards a framework for patient-centred care coordination: a scoping review protocol. *BMJ Open*, 2022;12:e066808. doi:10.1136/.
- Kianfar, S. C. (2014). Understanding Care Coordination for Chronically ill Patients. . *Proceedings of the Human Factors and Ergonomics Society Annual Meeting*, 58(1), 170-174. <https://doi.org/10.1177/1541931214581036>.
- Kim, F. d. (2015). Current issues in patient safety in surgery: a review. . *Patient Saf Surg*, 9, 26. <https://doi.org/10.1186/s13037-015-0067-4>.
- Kock, N. (2016). Minimum sample size estimation in PLS-SEM: The inverse square root and gamma-exponential methods. *Information Systems Journal*, 28(1), 227-261. <https://doi.org/10.1111/isj.12131>.

- Kwame, A. P. (2021). A literature-based study of patient-centered care and communication in nurse-patient interactions: barriers, facilitators, and the way forward. *BMC Nurs*, 20, 158. <https://doi.org/10.1186/s12912-021-00684-2>.
- Lehane, E., Leahy-Warren, P., O’Riordan, C., Savage, E., Drennan, J., O’Tuathaigh, C., ... & Hegarty, J. (2018). Evidence-based practice education for healthcare professions: an expert view. *BMJ evidence-based medicine*.
- Liengaard, B. D., Sharma, P. N., Hult, G. T. M., Jensen, M. B., Sarstedt, M., Hair, J. F., & Ringle, C. M. (2021). Prediction: coveted, yet forsaken? Introducing a cross-validated predictive ability test in partial least squares path modeling. *Decision Sciences*, 52(2), 362-392.
- Memon, M. A. (2020). Sample size for survey research: review and recommendations. *Journal of Applied Structural Equation Modeling*, 4(2), 1-20.
- Miller, A. S. (2007). Team coordination in an Intensive Care Unit. *Proceedings of the Human Factors and Ergonomics Society Annual Meeting*, Vol. 51 Issues 11. <https://doi.org/10.1177/154193120705101118>.
- Mingus, T. T. (2021). A Collaborative Approach to Coordinating Calculus 1 to Improve Student Outcomes. *PRIMUS*, 31(3–5), 393–412. <https://doi.org/10.1080/10511970.2020.1772919>.
- Mustapha, F. I., Aagaard-Hansen, J., Lim, S. C., Nasir, N. H., Aris, T., & Bjerre-Christensen, U. (2020). Variations in the delivery of primary diabetes care in Malaysia: lessons to be learnt and potential for improvement. *Health services research and managerial epidemiology*, 7, 2333392820918744.
- Nitzl, C. R. (2016). Mediation analysis in partial least squares path modeling: helping researchers discuss more sophisticated models. *Industrial Management & Data Systems*, Vol. 116 No. 9, pp. 1849-1864.
- NS Sadeghi, M. M. (2022). Differences and their contexts between teaching and nonteaching hospitals in Iran with other countries: A concurrent mixed-methods study. *Journal of Education and Health Promotion*, 11-32.
- O’Daniel, M. R. (2008). Professional Communication and Team Collaboration. In R. e. Hughes, *Patient Safety and Quality: An Evidence-Based Handbook for Nurses: Vol. 2* (p. Chapter 33). Rockville: MD.
- O’Malley, A., Grossman, J., Cohen, G., Kemper, N., & Pham, H. (2009). Are Electronic Medical Records Helpful for Care Coordination? Experiences of Physician Practices. *J Gen Intern Med*, 25(3):177–85. DOI: 10.1007/s11606-009-1195-2.
- O’Malley, A., Grossman, J., Cohen, G., Kemper, N., & Pham, H. (2010). Are Electronic Medical Records Helpful for Care Coordination? Experiences of Physician Practices. *J GEN INTERN MED*, 25, 177–185. <https://doi.org/10.1007/s11606-009-1195-2>.

- Oldland, E., Bottia, M., Hutchinsona, A. M., & Redleya, B. (2020). A framework of nurses' responsibilities for quality healthcare - Exploration of content validity. *Collegian*, 27 (2020) 150–163. <https://doi.org/10.1016/j.colegn.2019.07.007>.
- Oldland, E., Hutchinson, A., Redley, B., Mohebbi, M., & Botti, M. (2021). Evaluation of the validity and reliability of the Nurses' Responsibility in Healthcare Quality Questionnaire: An Instrument Design Study. *Nurs Health Sci*, 23:525–537. doi: 10.1111/nhs.12844.
- Onyebuchi A. Arah, T. C. (2003). Updating the Key Dimensions of Hospital Performance: The Move Towards a Theroretical Framework. *3rd Workshop on Hospital Performance Measurement* (pp. 1-21). Barcelona: WHO European Office for Integrated Health Care Services.
- Otero, C. L. (2015). Why Patient Centered Care Coordination Is Important in Developing Countries? *Yearb Med Inform* , 24(01): 30-33. DOI: 10.15265/IY-2015-013.
- Page, A. (2004). Interdisciplinary Collaboration, Team Functioning, and Patient Safety. In I. o. Medicine., *Keeping Patients Safe: Transforming the Work Environment of Nurses*. . Washington, DC:: The National Academies Press. <https://doi.org/10.17226/10851>.
- Palanisamy, R. &. (2015). Factors Enabling Communication-Based Collaboration in Interprofessional Healthcare Practice. *International Journal of e-Collaboration (IJEC)* , 11(2), 8-27. <http://doi.org/10.4018/ijec.2015040102>.
- Phelps, S. &. (2018). Integrating Information Literacy into the Academic Curriculum and Nursing Practice. *Elsevier BV*, 95-113. <https://doi.org/10.1016/b978-0-08-101282-6.00008-6>.
- Podlog, L. W., & Brown, W. J. (2016). Self-determination Theory: A Framework for Enhancing Patient-centered Care. *The Journal for Nurse Practitioners*, 12(8), e359-e362. <https://doi.org/10.1016/j.nurpra.2016.04.022>.
- Prakash, G. S. (2019). Exploring antecedents and consequences of care coordinated pathways using organization routines. *International Journal of Healthcare Management*, DOI: 10.1080/20479700.2019.1615272.
- Proctor, S. L. (2014). The Continuing Care Model of Substance Use Treatment: What Works, and When Is “Enough,” “Enough?”. *Hindawi Publishing Corporation*, 1-16. <https://doi.org/10.1155/2014/692423>.
- Ringle, C. S. (2016). Gain more insight from your PLS-SEM results: the Importance-Performance map analysis. *Industrial Management and Data Systems*, , Vol.116 No. 9, pp. 1865-1886.
- Robinson, K. M. (2010). Care Coordination: A Priority for Health Reform. *Policy, Politics, & Nursing Practice*, 11(4) 266–274.

- Rosa, E. M. (2018). *Patient Centered Care di Rumah Sakit Konsep dan Implementasi*. Yogyakarta: LP3M.
- Rosen, M. A. (2018). Teamwork in healthcare: Key discoveries enabling safer, high-quality care. *American Psychologist*, 73(4), 433–450. <https://doi.org/10.1037/amp0000298>.
- Sarstedt, M., Hair, J. F., Pick, M., Liengaard, B. D., Radomir, L., & Ringle, C. M. (2022). Progress in partial least squares structural equation modeling use in marketing research in the last decade. *Psychology & Marketing*, 39(5), 1035-1064.
- Schultz, E., & McDonald, K. (2017). What is care coordination? *International Journal of Care Coordination*, Vol. 17(1–2) 5–24.
- Shaller, D. (2007). Patient-Centered Care: What Does it Take? *Commonwealth Fund pub*, 1067.
- Sharma, P. N. (2022). Predictive model assessment and selection in composite-based modeling using PLS-SEM: Extensions and guidelines for using CVPAT. *European Journal of Marketing*, 57(6), 1662–1677. <https://doi.org/10.1108/ejm-08-2020-0636>.
- Shmueli, G. S.-H. (2019). Predictive model assessment in PLS-SEM: guidelines for using PLSpredict. *European Journal of Marketing*, 53(11), 2322–2347. <https://doi.org/10.1108/ejm-02-2019-0189>.
- Simpson, K. N.-E. (2022). How health systems facilitate patient-centered care and care coordination: a case series analysis to identify best practices. *BMC Health Services Research*, 22:1148 <https://doi.org/10.1186/s12913-022-08623-w>.
- Sista, R. R. (2006). Perioperative cardiac risk: pathophysiology, assessment and management. *Expert Review of Cardiovascular Therapy*, 4(5), 731–743. <https://doi.org/10.1586/14779072.4.5.731>.
- Steele, G. G. (2020). Goal-Oriented Care: A Catalyst for Person-Centred System Integration. *Int J Integr Care*, Nov 4;20(4):8. doi: 10.5334/ijic.5520. PMID: 33199976; PMCID: PMC7646288.
- Tingvold, L., & Munkejord, M. (2021). Shared goals, communication and mutual respect in multicultural staff teams: A relational coordination perspective. *Nursing Open*, 8:957–965.
- Walcot, N. &. (2008). Postoperative care of adult cardiac surgery patients. *Surgery - Oxford International Edition*, 26(12), 481-485. <https://doi.org/10.1016/j.mpsur.2008.09.014>.
- Watterson, J., Rodriguez, H., Aguilera, A., & Shortell, S. (2018). Ease of use of electronic health records and relational coordination among primary care team members. *Health Care Manage Rev*, 00(0), 00–00. DOI: 10.1097/HMR.0000000000000222.

Weiser, T. P. (2013). Safety in the operating theatre—a transition to systems-based care. *Nat Rev Urol*, 10, 161–173. <https://doi.org/10.1038/nrurol.2013.13>.

Wibowo, S. C. (2022). Organizational Learning—Continuous Improvement for Patients' Safety Climate: A PLS-SEM Analysis. *ARKESMAS*, Volume 7, Nomor 2, Desember 2022.

World Health Organization. (2023). *NCD Global Monitoring Framework*. Retrieved from <https://www.who.int/publications/i/item/ncd-surveillance-global-monitoring-framework>.

