

DAFTAR PUSTAKA

- Abdullah, M. I., Huang, D., Sarfraz, M., Ivascu, L., & Riaz, A. (2021). Effects of internal service quality on nurses' job satisfaction, commitment and performance: Mediating role of employee well-being. *Nursing Open*, 8(2), 607–619. <https://doi.org/10.1002/nop2.665>
- Al-Otaibi, R. G. A.-H. (2020). The Impact of Work-Life Quality on Staff Performance at Dawadami Public Hospital, Saudi Arabia. *Journal of Human Resource and Sustainability Studies*, 08(02), 107–130. <https://doi.org/10.4236/jhrss.2020.82007>
- Alanizan, S. (2023). The Effectiveness of Digital Transformation on Employee Performance (During The Covid-19 Pandemic). *International Journal of Entrepreneurship*, 27(1), 1–8.
- Alcácer, V., & Cruz-Machado, V. (2019). Scanning the Industry 4.0: A Literature Review on Technologies for Manufacturing Systems. *Engineering Science and Technology, an International Journal*, 22(3), 899–919. <https://doi.org/10.1016/j.jestch.2019.01.006>
- Andrew, A. (2017). Influence of Employee Attitude on Employee Readiness for Organizational Change. *Asian Journal of Economics, Business and Accounting*, 5(1), 1–11. <https://doi.org/10.9734/ajeba/2017/37126>
- Asbari, M., Dylmoon Hidayat, D., & Purwanto, A. (2021). Managing Employee Performance: From Leadership to Readiness for Change. *International Journal of Social and Management Studies*, 2(1), 74–85. <https://doi.org/10.5555/ijosmas.v2i1.12>
- Azra, A. D., Rubiyanti, R. N., Silvianita, A., & Widodo, A. (2024). The Effect of Digital Culture on Employee Performance: A Conceptual Paper. *International Journal of Scientific Multidisciplinary Research*, 2(5), 467–476. <https://doi.org/10.55927/ijsmr.v2i5.9162>
- Dethine, B., Enjolras, M., & Monticolo, D. (2020). Digitalization and SMEs' Export Management: Impacts on Resources and Capabilities. *Technology Innovation Management Review*, 10(4), 18–34. <https://doi.org/10.22215/timreview/1344>

- Ebert, C., & Duarte, C. H. C. (2018). Digital Transformation. *IEEE Software*, 35(4), 16–21. <https://doi.org/10.1109/MS.2018.2801537>
- Feliciano-Cestero, M. M., Ameen, N., Kotabe, M., Paul, J., & Signoret, M. (2023). Is digital transformation threatened? A systematic literature review of the factors influencing firms' digital transformation and internationalization. *Journal of Business Research*, 157, 113546. <https://doi.org/https://doi.org/10.1016/j.jbusres.2022.113546>
- Ghaffari, S., & Nazri, M. (2017). The Effect of Internal Context Factors on Individual Readiness to Change among the Non-academic Staff at the University of Malaya. *Australian Journal of Basic and Applied Sciences*, December. <https://doi.org/10.22587/ajbas.2017.11.14.9>
- Ghozali, I. (2011). *Aplikasi Analisis Multivariate Dengan Program SPSS*. Badan Penerbit Universitas Diponegoro.
- Ghozali, I., & Latan, H. (2020). *Partial Least Square. Konsep, Teknik Dan Aplikasi Menggunakan Program SmartPLS. 3.0*. Badan Penerbit Undip.
- Ghozali, Imam. (2016). *Aplikasi analisis multivariate dengan program IBM SPSS* 23.
- Gilbert, L. L. (2021). The Impact of Managerial Skills on Individual Readiness for Change: Closing the Gap on Organisational Commitment. *European Journal of Research Development and Sustainability*, 2(2), 116–127.
- Gurbaxani, V., & Dunkle, D. (2019). Gearing Up For Successful Digital Transformation. *MIS Quarterly Executive*, 18(3), 209–220. <https://doi.org/10.17705/2msqe.00017>
- Guzmán-Ortiz, C. V., Navarro-Acosta, N. G., Florez-Garcia, W., & Vicente-Ramos, W. (2020). Impact of Digital Transformation on the Individual Job Performance of Insurance Companies in Peru. *International Journal of Data and Network Science*, 4(4), 337–346. <https://doi.org/10.5267/j.ijdns.2020.9.005>
- Hardani, Ustiawaty, J., Andriani, H., & Istiqomah, ria rahmatul. (2022). Buku Metode Penelitian Kualitatif & Kuantitatif. In *CV. Pustaka Ilmu* (Issue March).

- Holt, D. T., Armenakis, A. A., Feild, H. S., & Harris, S. G. (2007). Readiness for organizational change: The systematic development of a scale. *Journal of Applied Behavioral Science*, 43(2), 232–255.
<https://doi.org/10.1177/0021886306295295>
- Istiatin & Sudarwati. (2021). *Pengantar Metodologi Penelitian*. Universitas Islam Batik Surakarta.
- Kahfi, F. (2022). Exploring the Impact of Digital Technology on Employee Adaptation and Organizational Performance. *Journal of Management and Administration Provision*, 2(2), 37–43.
<https://doi.org/10.55885/jmap.v2i2.183>
- Kalugina, N. A., & Borzova, T. V. (2019). Digital technologies aimed at the development of personal and professional readiness in the work of teachers in inclusive education. *Advances in Economics, Business and Management Research*, 105(Iscde 2019), 579–584. <https://doi.org/10.2991/iscde-19.2019.112>
- Kane, G. (2019). The Technology Fallacy. *Research-Technology Management*, 62(6), 44–49. <https://doi.org/10.1080/08956308.2019.1661079>
- Kohtamäki, M., Rabetino, R., Einola, S., Parida, V., & Patel, P. (2021). Unfolding the digital servitization path from products to product-service-software systems: Practicing change through intentional narratives. *Journal of Business Research*, 137(2021), 379–392.
<https://doi.org/10.1016/j.jbusres.2021.08.027>
- Listiyono Putri, Y., & Wibowo, D. H. (2023). Hubungan Antara Readiness for Change Dan Kinerja Karyawan Industri Selama Pandemi Covid-19. *Bulletin of Counseling and Psychotherapy*, 4(3), 769–777.
<https://doi.org/10.51214/bocp.v4i3.415>
- Lumunon, D. F., Massie, J. D., & Trang, I. (2021). The Effect of Training, Digital Transformation, and Work Motivation on Employee Performance during the Covid-19 Period: A Study on Culinary UMKM Employees in Manado City. *Central Asian Journal of Literature, Philosophy and Culture*, 2(8), 22–37.
<https://doi.org/10.47494/cajlp.v2i8.190>

- Matarazzo, M., Penco, L., Profumo, G., & Quaglia, R. (2021). Digital Transformation and Customer Value Creation in Made in Italy SMEs: A Dynamic Capabilities Perspective. *Journal of Business Research*, 123, 642–656. <https://doi.org/10.1016/j.jbusres.2020.10.033>
- Oktafien, S., Kowara, Y., Endang, C., & Anggiani, S. (2023). Pengaruh Human Resource Digital Transformation, Emotional Intelligence dan Career Development terhadap Employee Performance Pegawai ASN Kecamatan di Lingkungan Pemerintah Kabupaten Bandung yang Dimediasi oleh Organizational Culture. *JIIP - Jurnal Ilmiah Ilmu Pendidikan*, 6(6), 4438–4449. <https://doi.org/10.54371/jiip.v6i6.2146>
- Rahadian, M. I., Sudiarditha, I. K. R., & Saptono, A. (2020). Building Employee Performance Based on Compensation and Work Training With Variables of Work Satisfaction (Performance Analysis of PT. Harapan Abadi Employees). *Journal of Accounting and Finance Management*, 1(4), 160–183. <https://doi.org/10.38035/jafm.v1i2.22>
- Rangaswamy, E., Nawaz, N., & Changzhuang, Z. (2022). The impact of digital technology on changing consumer behaviours with special reference to the home furnishing sector in Singapore. *Humanities and Social Sciences Communications*. <https://doi.org/10.1057/s41599-022-01102-x>
- Ratnawati, I., & Sugiharti, R. R. (2023). The Moderating Role of Readiness for Change on the Effect of Transformational Leadership and Compensation Satisfaction on Employee Performance: Evidence From Post-Acquisition Companies. *Diponegoro International Journal of Business*, 6(1), 9–23. <https://doi.org/10.14710/dijb.6.1.2023.9-23>
- Reddy, S. K., & Reinartz, W. (2017). Digital Transformation and Value Creation: Sea Change Ahead. *NIM Marketing Intelligence Review*, 9(1), 10–17. <https://doi.org/10.1515/gfkmir-2017-0002>
- Salahat, M., Ajouz, M., Hammash, A., Shehadeh, M., Tunsi, W., Jamjoom, Y., Kanan, M., & Al-Sartaw, A. (2023). the Nexus of Leadership Styles and Total Quality Management: Enhancing Healthcare Sector Implications Through Individual Readiness To Change Within Decisions Sciences

- Framework. *Operational Research in Engineering Sciences: Theory and Applications*, 6(4), 54–74. <https://doi.org/10.31181/oresta/060404>
- Sari, A. A. I. K., Putra, I. B. U., & Amerta, I. M. S. (2021). *Anteseden Kinerja Pegawai*. Scopindo Media Pustaka.
- Sharma, P., Kong, T., & Kingshott, R. P. J. (2017). Internal Service Quality as a Driver of Employee Satisfaction, Commitment and Performance – Exploring the Focal Role of Employee Well-being. *Journal of Service Management*, 5(27), 1–43.
- Silitonga, P. E. S. (2020). *Peningkatan Kinerja SDM Melalui Motivasi, Kepemimpinan, Komitmen, dan Lingkungan Kerja*. Penebar Media Pustaka.
- Siswanto, S., & Haryati, E. (2020). The Role of Individual Readiness To Change on The Influence of Organizational Culture Change and Motivation on Employee Performance of PT. Angkasa Pura I (Persero) in The Pandemic of Covid- 19. *1st International Conference on Business and Social Sciences*, 994–1005.
- Stich, V., Zeller, V., Hicking, J., & Kraut, A. (2020). Measures for a Successful Digital Transformation of SMEs. *Procedia CIRP*, 93(2020), 286–291. <https://doi.org/10.1016/j.procir.2020.03.023>
- Syafril, Z. (2023). A Study of Factors Influencing Employee’s Readiness for Change. *TRANSFORMASI: Jurnal Manajemen Pemerintahan*, 14(2). <https://doi.org/10.33701/jtp.v14i2.3078>
- Vanny, C., Jufri, A., Hadiwibowo, I., Nurjannah, K., & Dewi Yulianty, P. (2022). Kesiapan untuk Berubah: Self-Efficacy dan Komitmen Organisasi. *Jurnal Manajemen Dan Inovasi (MANOVA)*, 5(2), 1–15. <https://doi.org/10.15642/manova.v5i2.879>
- Weking, J., Stöcker, M., Kowalkiewicz, M., Böhm, M., & Kremer, H. (2020). Leveraging Industry 4.0 – A Business Model Pattern Framework. *International Journal of Production Economics*, 225(2020), 107588. <https://doi.org/10.1016/j.ijpe.2019.107588>
- Widodo, S. D., Rubiyanti, N., Widodo, A., & Silvianita, A. (2024). The Role of Digital Transformation in Improving Employee Performance. *Journal of*

International Conference Proceedings, 7(1), 109–118.

<https://doi.org/10.32535/jicp.v7i1.3181>

Zhang, G., Wang, T., Wang, Y., Zhang, S., Lin, W., Dou, Z., & Du, H. (2023). Study on the Influencing Factors of Digital Transformation of Construction Enterprises from the Perspective of Dual Effects & A Hybrid Approach Based on PLS-SEM and fsQCA. In *Sustainability* (Vol. 15, Issue 7, p. 6317). <https://doi.org/10.3390/su15076317>

