

DAFTAR PUSTAKA

- Adam, R. (2023). Dampak Pandemi Covid 19 Terhadap Sektor Pariwisata di Kota Batu. *Jurnal Ilmu Ekonomi Terapan*, 1(2), 88–104. <https://ejournal.umm.ac.id/index.php/jie/article/download/22266/11156/72733>
- Amaya, N., Bernal-Torres, C. A., Nicolás-Rojas, Y. W., & Pando-Ezcurra, T. T. (2022). Role of internal resources on the competitive advantage building in a knowledge-intensive organisation in an emerging market. *VINE Journal of Information and Knowledge Management Systems*, 54(5), 1153–1169. <https://doi.org/10.1108/VJIKMS-01-2022-0029>
- Aspers, P., & Corte, U. (2019). What is Qualitative in Qualitative Research. *Qualitative Sociology*, 42(2), 139–160. <https://doi.org/10.1007/s11133-019-9413-7>
- Barney, J. (1991). Firm Resources ad Sustained Competitive Advantage. In *Journal of Management* (Vol. 17, Issue 1, pp. 99–120). <https://journals.sagepub.com/doi/10.1177/014920639101700108>
- Barney, J. B., Ketchen, D. J., & Wright, M. (2021). Resource-Based Theory and the Value Creation Framework. *Journal of Management*, 47(7), 1936–1955. <https://doi.org/10.1177/01492063211021655>
- Birdthistle, N., & Hales, R. (2023). *The Meaning of Being a Family Business in the 21st Century*.
- Business Jargons. (2020). *Family Business*.
- Cahyadi, R. E. (2019). Analisis Seksesi Perusahaan Keluarga Di Kota Bandung. *Jurnal Administrasi Bisnis*, 15(2), 141–155.
- Cheng, X., Bao, Y., Zarifis, A., Gong, W., & Mou, J. (2022). Exploring consumers' response to text-based chatbots in e-commerce: the moderating role of task complexity and chatbot disclosure. *Internet Research*, 32(2), 496–517. <https://doi.org/10.1108/INTR-08-2020-0460>
- Costa, T., & Lima, M. J. (2018). Cooperation in tourism and regional development Cooperação em turismo e desenvolvimento regional. *Tourism & Management Studies*, 14(4), 50–62.
- Creswell, J. , & Creswell. (2018). *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches*. SAGE Publication.
- De Massis, A., & Rondi, E. (2020). Covid-19 and the Future of Family Business Research. *Journal of Management Studies*, 57(8), 1727–1731. <https://doi.org/10.1111/joms.12632>
- Denzin, N. K. (2017). *Sociological methods: A sourcebook*. In *Sociological Methods: A Sourcebook*. <https://www.taylorfrancis.com/books/edit/10.4324/9781315129945/sociologi>

- Dewi, I. G. A. A. O. (2022). Understanding Data Collection Methods in Qualitative Research: The Perspective Of Interpretive Accounting Research. *Journal of Tourism Economics and Policy*, 1(1), 23–34. <https://doi.org/10.38142/jtep.v1i1.105>
- Eisenhardt, K. M. (1989). Building Theories from Case Study Research Published by : Academy of Management Stable. *The Academy of Management Review*, 14(4), 532–550.
- Faletehan, A. F. (2022). Organizational Family Values and Happiness in Nonprofit Organizations. *Jurnal Minds: Manajemen Ide Dan Inspirasi*, 9(2), 289–308. <https://doi.org/10.24252/minds.v9i2.30698>
- Fitria, A. (2024). Bisnis Keluarga. *Risoma: Jurnal Riset Sosial Humaniora Dan Pendidikan*, 1(1), 1–230. <https://journal.appisi.or.id/index.php/risoma/article/download/87/114/425>
- Ge, B., & Massis, A. De. (2022). Using Family History for Competitive Advantage. *Entrepreneur & Innovation Exchange*. <https://doi.org/10.1177/1042258>
- Gerard, B. (2020). Consumers' Declining Power In The Fintech Auto Loan Market. *Journal of Corporate, Financial & Commercial Law*, 15(June), 1–43. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3192207
- González-Rodríguez, M. R., Díaz-Fernández, M. C., & Pulido-Pavón, N. (2023a). Tourist destination competitiveness: An international approach through the travel and tourism competitiveness index. *Tourism Management Perspectives*, 47(December 2022). <https://doi.org/10.1016/j.tmp.2023.101127>
- González-Rodríguez, M. R., Díaz-Fernández, M. C., & Pulido-Pavón, N. (2023b). Tourist destination competitiveness: An international approach through the travel and tourism competitiveness index. *Tourism Management Perspectives*, 47(May). <https://doi.org/10.1016/j.tmp.2023.101127>
- González, A. C., & Pérez-Uribe, M. Á. (2021). Family Business Resilience Under The COVID-19: A Comparative Study in The Furniture Industry in The United States of America and Colombia. *Estudios Gerenciales*, 37(158), 138–152. <https://doi.org/10.18046/j.estger.2021.158.4423>
- Helen J, S., & Carpenter, D. R. (2003). Qualitative Research in Nursing : Advancing The Humanistic Imperative,. In *Lippincott Williams & Wilkins* (Vol. 5). <https://oysconmelibrary01.wordpress.com/wp-content/uploads/2016/09/qualitative-research-in-nursing-advancing-the-humanistic-imp.pdf>
- Issah, W. B., Anwar, M., Clauss, T., & Kraus, S. (2023). Managerial capabilities and strategic renewal in family firms in crisis situations: The moderating role of the founding generation. *Journal of Business Research*, 156, 1–25. <https://doi.org/10.1016/j.jbusres.2022.113486>
- Jafar, R., Basuki, B., Windijarto, W., & Setiawan, R. (2024). Family control and

- corporate performance: the role of independent commissioners in reducing agency problems. *Gestao e Producao*, 31, 1–16. <https://doi.org/10.1590/1806-9649-2024v31e7923>
- Kaminakis, K., Karantinou, K., Koritos, C., & Gounaris, S. (2019). Hospitality servicescape effects on customer-employee interactions: A multilevel study. *Tourism Management*, 72(November 2018), 130–144. <https://doi.org/10.1016/j.tourman.2018.11.013>
- Kavas, M., Jarzabkowski, P., & Nigam, A. (2020). Islamic Family Business: The Constitutive Role of Religion in Business. *Journal of Business Ethics*, 163(4), 689–700. <https://doi.org/10.1007/s10551-019-04384-5>
- Kotler, P., & Keller, K. L. (2018). *Manajemen Pemasaran* (Indeks (ed.)).
- Krishnan, N. (2020). Developing Culture in Family Business. *NHRD Network Journal*, 13(1), 84–90. <https://doi.org/10.1177/2631454119900020>
- Ladislav Mura, Zuzana Hajduova, M. S., & Jakubova, Z. (2020). Family Business. *Problems and Perspectives in Management*, 19(4), 495–507. https://www.researchgate.net/publication/338385120_Family_Business/citation/download
- Lee, C., Wu, C., & Jong, D. (2022). Understanding the Impact of Competitive Advantage and Core Competency on Regional Tourism Revitalization: Empirical Evidence in Taiwan. *Frontiers in Psychology*, 13(May), 1–13. <https://doi.org/10.3389/fpsyg.2022.922211>
- Marsudi, H., & Kurnianingsih, Andri Nurtantiono, H. (2022). Strategi Keunggulan Bersaing Industri Pariwisata Dalam Penguatan Ekonomi Lokal Di Kawasan Solo Raya. *Riset Manajemen Dan Akuntansi*, 13(November), 72–90. <https://ejurnal.lppm-stieatmabhakti.id/index.php/RMA/article/view/288>
- Mendaña, K. C., & Apritado, J. M. M. (2021). Destination competitiveness and marketing strategies among resorts business in Occidental Mindoro. *International Journal of Research Studies in Management*, 9(3), 103–119. <https://doi.org/10.5861/ijrsm.2021.m7721>
- Mintzberg, H. (1978). Patterns in Strategy Formation. *Management Science*, 24(9), 934–948. <https://doi.org/10.1287/mnsc.24.9.934>
- Mussa, M. A. (2024). Allah is the Only True God. *International Journal of Religion*, 5(2), 131–144. <https://doi.org/10.61707/x6qpvj46>
- Neuman, L. (2015). Basic of Social Research. In *Acta Universitatis Agriculturae et Silviculturae Mendelianae Brunensis*, 53(19).
- Novarlia, I. (2022). Tourist Attraction, Motivation, and Prices Influence on Visitors' Decision to Visit the Cikandung Water Sources Tourism Object. *Budapest International Research and Critics Institute-Journal (BIRCI-Journal)*, 5(3), 25400–25409. www.bircu-journal.com/index.php/birci
- Novita, D. H. (2020). Competitive Advantage In The Company. *Jurnal Technobis*,

- 3(1), 14–18.
<https://ejurnal.teknokrat.ac.id/index.php/technobiz/article/view/643>
- Novotná, K., Lušňáková, Z., & Hanová, M. (2022). Aspects Affecting Growth of Family Businesses. *Economies*, 10(10).
<https://doi.org/10.3390/economies10100256>
- Nugraha, Y. E. (2021). Dampak Pandemi Covid 19 Pada Unit Usaha Pariwisata Di Kawasan Pesisir Kota Kupang. *Jurnal Industri Pariwisata*, 3(2), 134–149.
<https://doi.org/10.36441/pariwisata.v3i2.411>
- Nusraningrum, D. (2022). The Sustainability of Competitive Strategy in the Tourism Services Industry. *European Journal of Business and Management Research*, 7(4), 60–65. <https://doi.org/10.24018/ejbm.2022.7.4.1475>
- Pane, Y. Y., & Christanti, R. (2023). Exploring Family Businesses Succession in Indonesia: The Knowledge Management Lenses. *Kontigensi : Jurnal Ilmiah Manajemen*, 11(1), 52–67. <https://doi.org/10.56457/jimk.v11i1.315>
- Pradana, M. I. W., & Mahendra, G. K. (2021). Analisis Dampak Covid-19 Terhadap Sektor Pariwisata Di Objek Wisata Goa Pindul Kabupaten Gunungkidul. *Fisheries Research*, 140(1), 6.
<https://jurnal.amikom.ac.id/index.php/jspg/article/download/623/260/3209>
- Pusat Studi Pariwisata. (2024). *Optimisme Pariwisata Indonesia di Tahun 2024*. Universitas Gajah Mada. <https://puspar.ugm.ac.id/2024/01/15/optimisme-pariwisata-indonesia-di-tahun-2024/>
- Rinova, D. (2020). Analysis of Tourist Attraction and Service Quality on Tourist Satisfaction Dora. *Sustainable Development Goals (SDGs) Conference*, 145–156. <http://artikel.ulb.ac.id/index.php/pm/article/view/1402>
- Riofiandi, D., Husada, Z. J., & Tarigan. (2022). Effect of Supplier Collaboration on Company Performance through Lean Manufacture and Inventory Control. *Petra International Journal of Business Studies*, 5(1), 74–86.
<https://doi.org/10.9744/ijbs.5.1.74-86>
- Rubiyatno, R., Kurniawati, L., & Pranatasari, F. D. (2023). Pengembangan Strategi Pariwisata Berkelanjutan Desa Wisata Di Yogyakarta Melalui Analisis Swot (Matriks Kuadran Swot Dan Efek & Ifas). *JMBI UNSRAT (Jurnal Ilmiah Manajemen Bisnis Dan Inovasi Universitas Sam Ratulangi)*, 10(3), 2218–2133. <https://doi.org/10.35794/jmbi.v10i3.52151>
- Saldana, J. (2013). *The Coding Manual for Qualitative Researchers Instruction*. SAGE Publication.
- Sari, D. K., Doriza, S., & Zulfa, V. (2021). Tingkat Pendidikan Dan Motivasi Kesiapan Suksesor Pada Bisnis Keluarga. *JKKP (Jurnal Kesejahteraan Keluarga Dan Pendidikan)*, 8(01), 11–21.
<https://doi.org/10.21009/jkkp.081.02>
- Sekaran, U., & Bougie, R. (2019). Research Methods for Business. In *Encyclopedia of Quality of Life and Well-Being Research*. Wiley.

- https://doi.org/10.1007/978-94-007-0753-5_102084
- Seyfi, S., Hall, C. M., & Rasoolimanesh, S. M. (2020). Exploring memorable cultural tourism experiences. *Journal of Heritage Tourism*, 15(3), 341–357. <https://doi.org/10.1080/1743873X.2019.1639717>
- Shyju, P. ., Singh, K., Kokkranikal, J., Bharadwaj, R., & Antony, S. R. & J. (2023). Service Quality and Customer Satisfaction in Hospitality, Leisure, Sport and Tourism: An Assessment of Research in Web of Science. *Journal of Quality Assurance in Hospitality and Tourism*, 24(1), 24–50. <https://doi.org/10.1080/1528008X.2021.2012735>
- Soehandoko, J. G. (2022, April). 70 Percent of Family Companies Do Not Survive The Second Generation, Here Are 4 Challenges. *ENTREPRENEUR*.
- Sotiriadis, M. (2020). Tourism Destination Marketing: Academic Knowledge. *Encyclopedia*, 1(1), 42–56. <https://doi.org/10.3390/encyclopedia1010007>
- Sudirjo, F., Cori Pradnya Paramita, C., Yani, I., & Yuniarti Utami, E. (2024). *Reslaj: Religion Education Social Laa Roiba Journal The Influence of Business Location and Word of Mouth on Purchasing Decisions*. 6, 2369–2377. <https://doi.org/10.47476/reslaj.v6i3.6178>
- Sugiyono. (2022). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Alphabeta.
- Sukamdani, N. (2023). Family Business Dynamics in Southeast Asia: A Comparative Study of Indonesia, Malaysia, Singapore, and Thailand. *Journal of ASEAN Studies*, 11(1), 197–218. <https://doi.org/10.21512/jas.v11i1.9518>
- Suryana. (2014). *Metode Penelitian Manajemen Pendidikan*. CV. Pustaka Setia.
- Suryatni, L. (2022). Sektor Industri Pariwisata Dengan Media Digital Di Masa Pandemi Covid-19 Luh Suryatni. *Jurnal Sistem Informasi Universitas Suryadarma*, 10(1). <https://doi.org/10.35968/jsi.v10i1.1004>
- Suspahariati, Nurcahyani, D., & Afdika, N. (2024). Pengaruh Work Family Conflict Dan Disiplin Kerja Terhadap. *Jurnal Manajemen Dan Sistem Informasi*, 23(1), 47–60. <https://jurnal.usahid.ac.id/index.php/pariwisata/article/view/411/324>
- Tiwari, P. (2022). Differentiation. In *Encyclopedia of Tourism Management and Marketing*. Cheltenham,. Edward Elgar Publishing. <https://doi.org/10.4337/9781800377486.differentiation>
- Tracey, B., & Swart, M. P. (Nellie). (2020). Training and development research in tourism and hospitality: a perspective paper. *Tourism Review*, 75(1), 256–259. <https://doi.org/10.1108/TR-06-2019-0206>
- Tuominen, S., Reijonen, H., Nagy, G., Buratti, A., & Laukkanen, T. (2023). Customer-centric strategy driving innovativeness and business growth in international markets. *International Marketing Review*, 40(3), 479–496. <https://doi.org/10.1108/IMR-09-2020-0215>
- Van Buren, H. J., Syed, J., & Mir, R. (2020). Religion as a Macro Social Force Affecting Business: Concepts, Questions, and Future Research. *Business and*

- Society*, 59(5), 799–822. <https://doi.org/10.1177/0007650319845097>
- Yin, R. K. (2016). Case Study Research Design and Methods. *The Canadian Journal of Program Evaluation*, 30(1), 282. <https://doi.org/10.3138/CJPE.BR-240>
- Yin, Y., Crowley, F., Doran, J., Du, J., & O'Connor, M. (2023). Research and innovation and the role of competition in family owned and managed firms. *International Journal of Entrepreneurial Behaviour and Research*, 29(1), 166–194. <https://doi.org/10.1108/IJEBR-12-2021-1031>
- Yuna, S. (2018). Metodologi Penyusunan Studi Kasus. *Jurnal Keperawatan Indonesia*, 10(2), 76–80. <https://media.neliti.com/media/publications/109006-ID-penyusunan-studi-kasus.pdf>
- Zhang, Y., Tao, S., Chen, W., & Apley, D. W. (2020). A Latent Variable Approach to Gaussian Process Modeling with Qualitative and Quantitative Factors. *Technometrics*, 62(3), 291–302. <https://doi.org/10.1080/00401706.2019.1638834>