

## TABLE OF CONTENTS

<b>TITLE</b>	
<b>PERNYATAAN KEASLIAN KARYA TUGAS AKHIR.....</b>	<b>ii</b>
<b>PERSETUJUAN DOSEN PEMBIMBING TUGAS AKHIR .....</b>	<b>iii</b>
<b>PERSETUJUAN TIM PENGUJI TUGAS AKHIR .....</b>	<b>iv</b>
<b>ABSTRAK.....</b>	<b>v</b>
<b>ABSTRACT.....</b>	<b>vi</b>
<b>KATA PENGANTAR.....</b>	<b>vii</b>
<b>TABLE OF CONTENTS .....</b>	<b>viii</b>
<b>LIST OF TABLES .....</b>	<b>x</b>
<b>LIST OF FIGURES .....</b>	<b>xi</b>
<b>LIST OF APPENDIX .....</b>	<b>xii</b>
<b>CHAPTER 1. INTRODUCTION .....</b>	<b>1</b>
1.1 Background of the Problem .....	1
1.2 Problem Statement .....	6
1.3 Research Objective .....	6
<b>CHAPTER 2. LITERATURE REVIEW.....</b>	<b>9</b>
2.1 Previous Study .....	9
2.2 Literature Review.....	11
2.3 Hypothesis.....	16
<b>CHAPTER 3. RESEARCH METHODOLOGY.....</b>	<b>20</b>
3.1 Research Design.....	20
3.2 Conceptual and Operational Definition of Variables.....	20
3.3 Population and sample .....	25
3.4 Data Collection Method.....	26
3.5 Descriptive Statistical Analysis .....	26
3.6 Quantitative Analysis Using SEM (Structural Equation Model).....	29
<b>CHAPTER 4. DATA ANALYSIS AND DISCUSSION .....</b>	<b>31</b>
4.1 Data Analysis .....	31
4.2 Characteristic of Research Respondent .....	31
4.3 Descriptive Analysis of Respondents .....	34
4.4 Inferential Analysis .....	46
4.5 Hypotheses Testing.....	59
<b>CHAPTER 5. CONCLUSION AND SUGGESTION.....</b>	<b>66</b>
5.1 Conclusion .....	66

5.2	Management Implication .....	67
5.4	Theoretical Implication.....	69
5.5	Limitation of Research.....	70
5.6	Suggestions .....	71
<b>REFERENCE.....</b>		<b>73</b>
<b>APPENDIXES</b>		



## LIST OF TABLES

Table 3.1 Conceptual and Operationalization of Variable .....	21
Table 4.1 Characteristics of Research Respondent .....	31
Table 4.2 Value scale.....	34
Table 4.3 Value scale Supply Chain Operation Abilities .....	35
Table 4.4 Value scale Supply Chain Technology .....	38
Table 4.5 Value scale Quality Management .....	41
Table 4.6 Value scale Innovation Capabilities .....	43
Table 4.7 Value scale Supply Chain Performance.....	44
Table 4.8 Outer Loadings (Measurement Model) Pilot Data .....	49
Table 4.9 Composite Reliability.....	51
Table 4.10 Average Variance Extracted .....	53
Table 4.11 Fornell-Larcker Criterion .....	54
Table 4.12 Inner Variance Inflation Factor (VIF).....	56
Table 4.13 R-Square Estimation.....	58
Table 4.14 Hypothesis Test .....	60
Table 4.15 Q <sup>2</sup> predict .....	64

## LIST OF FIGURES

<b>Fig 2.1 Conceptual and Orationalization of Variable .....</b>	<b>15</b>
<b>Fig 4.1 Gender Distribution Chart.....</b>	<b>32</b>
<b>Fig 4.2 Regional Distribution Chart.....</b>	<b>33</b>
<b>Fig 4.3 Outer Model Analysis or Research Measurement Model .....</b>	<b>46</b>
<b>Fig 4.4 Reliable Outer Model Analysis .....</b>	<b>50</b>
<b>Fig 4.5 Importance-Performance Map Analysis (IPMA).....</b>	<b>65</b>



## LIST OF APPENDIX

<b>A. Questionnaire Result</b> .....	<b>A-1</b>
<b>B. SmartPLS Result</b> .....	<b>B-1</b>
B.1 Construct Reliability .....	B-1
B.2 Fornell-Larcker Criterion.....	B-1
B.3 Outer Loading .....	B-1
B.4 Outer Weight.....	B-2
B.5 Path Coefficient .....	B-2
B.6 R-Square .....	B-3
B.7 Total Effect .....	B-3
B.8 VIF .....	B-4
<b>C. Plagiarism Check</b> .....	<b>C-1</b>

