

DAFTAR ISI

THESIS.....	i
PERNYATAAN KEASLIAN KARYA TUGAS AKHIR	ii
PERSETUJUAN DOSEN PEMBIMBING TUGAS AKHIR	iv
LEMBAR PERSETUJUAN TIM PENGUJI TUGAS AKHIR	v
ABSTRAK.....	vi
ABSTRACT.....	vii
KATA PENGANTAR	viii
DAFTAR ISI.....	x
DAFTAR GAMBAR	xiii
DAFTAR TABEL.....	xiv
BAB 1	1
PENDAHULUAN	1
1.1 Latar Belakang Masalah.....	1
1.2 Rumusan Masalah	9
1.3 Tujuan Penelitian.....	10
1.4 Manfaat Penelitian.....	10
1.5 Sistematika Penulisan.....	14
BAB 2.....	15
TINJAUAN PUSTAKA.....	15
2.1 Literatur Terkait.....	15
2.1.1 Leader Emotional Intelligence.....	15
2.1.2 Transformational Leadership.....	20
2.1.3 Transactional Leadership.....	25
2.1.4 Work Motivation	29
2.1.5 Trust in Supervisor	33
2.1.6 Job Performance	37
2.2 Pengembangan Hipotesis	42
2.2.1 Pengaruh Leader Emotional Intelligence Terhadap Job Performance.....	42
2.2.2 Pengaruh Transformational Leadership Terhadap Job Performance.....	44
2.2.3 Pengaruh Transactional Leadership Terhadap Job Performance.....	47
2.2.4 Pengaruh Work Motivation Terhadap Job Performance	49

2.2.5	Pengaruh Leader Emotional Intelligence Terhadap Trust In Supervisor...	51
2.2.6	Pengaruh Transformational Leadership Terhadap Trust in Supervisor	53
2.2.7	Pengaruh Transactional Leadership Terhadap Trust in Supervisor	55
2.2.8	Pengaruh Work Motivation Terhadap Trust in Supervisor	57
2.2.9	Pengaruh Trust in Supervisor Terhadap Job Performance	59
2.3	Model Penelitian	61
BAB III		63
METODE PENELITIAN		63
3.1	Paradigma Penelitian	63
3.2	Jenis Penelitian	64
3.3	Desain Penelitian	65
3.4	Objek Penelitian	65
3.5	Subjek Penelitian	66
3.6	Unit Analisis	67
3.7	Etika Pengumpulan Data	68
3.8	Pengukuran Konstruk	69
3.9	Sumber dan Teknik Pengumpulan Data	75
3.10	Teknik Pengumpulan Kuisisioner	76
3.11	Desain Sampel	77
3.12	Penentuan Jumlah Sampel	78
3.13	Teknik Analisis Data	78
BAB 4		84
ANALISIS DATA DAN PEMBAHASAN		84
4.1	Profil Responden	84
4.2	Analisis Deskriptif	85
4.2.1	Analisa Deskriptif Leader Emotional Intelligence	86
4.2.2	Analisa Deskriptif Transformational Leadership	88
4.2.3	Analisa Deskriptif Transactional Leadership	90
4.2.4	Analisa Deskriptif Work Motivation	92
4.2.5	Analisa Deskriptif Trust in Supervisor	93
4.2.6	Analisa Deskriptif Job Performance	95
4.3	Statistik Inferensial	96
4.3.1	Outer Model	96

4.3.2	Inner Model.....	101
4.4	Pembahasan.....	113
4.4.1	Pengaruh antara Leader Emotional Intelligence dengan Job Performance 114	
4.4.2	Pengaruh antara Transformational Leadership dengan Job Performance	116
4.4.3	Pengaruh antara Transactional Leadership dengan Job Performance	117
4.4.4	Pengaruh antara Work Motivation terhadap Job Performance.....	119
4.4.5	Pengaruh Leader Emotional Intelligence terhadap Trust in Supervisor ..	120
4.4.6	Pengaruh antara Transformational Leadership terhadap Trust in Supervisor 121	
4.4.7	Pengaruh antara Transactional Leadership terhadap Trust in Supervisor	123
4.4.8	Pengaruh antara Work Motivation terhadap Trust in Supervisor.....	124
4.4.9	Pengaruh antara Trust in Supervisor terhadap Job Performance.....	125
4.5	Analisa Model Secara Keseluruhan.....	127
BAB V	131
KESIMPULAN DAN SARAN	131
5.1	Kesimpulan	131
5.2	Implikasi	132
5.3	Keterbatasan Penelitian Dan Saran.....	135
DAFTAR PUSTAKA	137
LAMPIRAN 1 KUISIONER AKTUAL	141
LAMPIRAN 2 HASIL EXCEL UJI AKTUAL	144
LAMPIRAN 3 OUTER LOADING	147
LAMPIRAN 4 INNER MODEL	150

DAFTAR GAMBAR

Gambar 1.1 Data Reportal 2024.....	1
Gambar 1.2 Logo Cornellia & Co.....	4
Gambar 2.1 Model Penelitian	64
Gambar 4.1 Outer Model Uji Aktual.....	97
Gambar 4.2 Inner Model.....	107
Gambar 4.3 Model Hasil Penelitian	114
Gambar 4.4 Hasil Model Keseluruhan	127



DAFTAR TABEL

Tabel 3.1 Operasional Variabel.....	71
Tabel 4.1 Profil Demografi Responden.....	84
Tabel 4.2 Skala Statistik Deskriptif.....	86
Tabel 4.3 Deskripsi Variabel Leader Emotional Intelligence	86
Tabel 4.4 Deskripsi Variabel Transformational Leadership	88
Tabel 4.5 Deskripsi Variabel Transactional Leadership	90
Tabel 4.6 Deskripsi Variabel Work Motivation	92
Tabel 4.7 Deskripsi Variabel Trust in Supervisor	93
Tabel 4.8 Deskripsi Variabel Job Performance	96
Tabel 4.9 Validity Convergent	98
Tabel 4.10 Hasil Pengujian Validitas Diskriminan.....	99
Tabel 4.11 Hasil Pengujian HTMT	100
Tabel 4.12 Hasil Pengujian Realibilitas	101
Tabel 4.13 Nilai Inner VIF.....	102
Tabel 4.14 Nilai R-Square.....	103
Tabel 4.15 Nilai Q-Square Preddictive Relevance	104
Tabel 4.16 Nilai Effect F-Square	106
Tabel 4.17 Sign and Significance of Path Coefficcient	107

