

DAFTAR ISI

PERNYATAAN KEASLIAN KARYA TUGAS AKHIR.....	ii
PERSETUJUAN DOSEN PEMBIMBING TUGAS AKHIR.....	iii
PERSETUJUAN TIM PENGUJI TUGAS AKHIR.....	iv
PERSETUJUAN PUBLIKASI TUGAS AKHIR.....	v
ABSTRAK.....	vi
ABSTRACT.....	vii
KATA PENGANTAR.....	viii
DAFTAR ISI.....	x
DAFTAR TABEL.....	xiii
DAFTAR GAMBAR.....	xiv
DAFTAR LAMPIRAN.....	xv
BAB I PENDAHULUAN.....	1
1.1. Latar Belakang.....	1
1.2. Rumusan Masalah.....	9
1.3. Tujuan Penelitian.....	10
1.4. Manfaat Penelitian.....	10
1.5. Sistematika Penelitian.....	11
BAB II TINJAUAN PUSTAKA.....	13
2.1. <i>Patient Safety Culture</i>	13
2.2. <i>Professional Commitment</i>	16
2.3. <i>Organizational Learning</i>	17
2.4. <i>Transformational Leadership Style</i>	24
2.5. <i>Meaningful Recognition</i>	28
2.6. <i>Working Environment</i>	33
2.7. Hubungan Antar Variabel.....	37

2.7.1.Hubungan antara <i>Professional Commitment</i> terhadap <i>Patient Safety Culture</i>	37
2.7.2.Hubungan antara <i>Organizational Learning</i> terhadap <i>Patient Safety Culture</i>	38
2.7.3.Hubungan antara <i>Transformational Leadership</i> terhadap <i>Patient Safety Culture</i>	39
2.7.4.Hubungan antara <i>Meaningful Recognition</i> terhadap <i>Patient Safety Culture</i>	40
2.7.5.Hubungan antara <i>Working Environment</i> terhadap <i>Patient Safety Culture</i>	41
2.8. Kerangka Konseptual.....	42
BAB III METODOLOGI PENELITIAN.....	43
3.1. Objek Penelitian.....	43
3.2. Unit Analisis.....	43
3.3. Desain Penelitian.....	43
3.4. Variabel Penelitian.....	44
3.4.1.Skala Pengukuran Variabel.....	44
3.4.2.Variabel Penelitian.....	44
3.5. Populasi dan Sampel.....	49
3.5.1.Populasi Sampel.....	49
3.5.2.Sampel Penelitian.....	49
3.5.3.Kriteria Inklusi dan Eksklusi.....	49
3.6. Metode Pengumpulan Data.....	49
3.6.1.Jenis Data.....	50
3.6.2.Sumber Data.....	50
3.7. Uji Validitas dan Reabilitas Instrumen Penelitian.....	51
3.7.1.Uji Validitas.....	51

3.7.2. Uji Reabilitas.....	51
3.8. Metode Analisis Data.....	52
3.8.1. Model dalam PLS-SEM.....	52
 BAB IV HASIL DAN PEMBAHASAN.....	 55
4.1. Profil Demografi Responden.....	55
4.2. Analisis Deskriptif.....	56
4.3. Analisis Inferensial.....	73
4.3.1. Hasil Outer Model.....	73
4.3.1.1. <i>Indicator Reliability</i>	75
4.3.1.2. <i>Construct Reliability</i>	78
4.3.1.3. <i>Construct Validity</i>	79
4.3.1.4. <i>Discriminant Validity</i>	80
4.3.2. Hasil <i>Inner Model</i>	82
4.3.2.1. Koefisien Determinasi (<i>R-Squared</i>).....	84
4.3.2.2. <i>Effect Size (f-Squared)</i>	85
4.3.2.3. <i>Nilai Predictive Relevance (Q²)</i>	87
4.3.2.4. Hasil Uji Hipotesis Penelitian.....	89
4.4. Pembahasan.....	90
4.4.1. Pengaruh <i>Professional Commitment</i> terhadap <i>Patient Safety Culture</i>	90
4.4.2. Pengaruh <i>Organizational Learning</i> terhadap <i>Patient Safety Culture</i>	91
4.4.3. Pengaruh <i>Transformational Leadership style</i> terhadap <i>Patient Safety Culture</i>	92
4.4.4. Pengaruh <i>Meaningful Recognition</i> terhadap <i>Patient Safety Culture</i>	94

4.4.5..... Pengaruh <i>Working Environment</i> terhadap <i>Patient Safety Culture</i>	95
4.5. Analisis <i>Importance – Performance</i>	96
BAB V KESIMPULAN DAN SARAN.....	104
5.1. Kesimpulan Penelitian.....	104
5.2. Saran.....	105
DAFTAR PUSTAKA.....	108
LAMPIRAN.....	120



DAFTAR TABEL

Tabel 3.1 Definisi Konseptual dan Operasional Variabel.....	45
Tabel 3.2 Akurasi Nilai R ²	54
Tabel 4. 1 Profil Demografi Responden.....	55
Tabel 4. 2 Kategori Jawaban Responden.....	57
Tabel 4. 3 Deskripsi Variabel <i>Patient Safety Culture</i>	58
Tabel 4. 4 Deskripsi Variabel <i>Organizational Learning</i>	61
Tabel 4. 5 Deskripsi Variabel <i>Professional Commitment</i>	62
Tabel 4. 6 Deskripsi Variabel <i>Transformational Leadership</i>	64
Tabel 4. 7 Deskripsi Variabel <i>Meaningful Recognition</i>	69
Tabel 4. 8 Deskripsi Variabel <i>Working Environment</i>	71
Tabel 4. 9 Nilai <i>Outer Loading</i>	74
Tabel 4. 10 Nilai <i>Cronbach Alpha</i> dan <i>Composite Reliability</i>	79
Tabel 4. 11 Nilai <i>Average Variance Extracted (AVE)</i>	80
Tabel 4. 12 Nilai Heterotrait/Monotrait Ratio.....	81
Tabel 4. 13 Nilai R-Squared.....	84
Tabel 4. 14 Nilai f-squared.....	86
Tabel 4. 15 Nilai Q-Squared.....	87
Tabel 4. 16 Hasil Uji Hipotesis.....	89
Tabel 4. 17 Nilai <i>Importance</i> dan <i>Performance</i> Konstruk.....	98
Tabel 4. 18 Nilai <i>Importance</i> dan <i>Performance</i> Indikator.....	100

DAFTAR GAMBAR

Gambar 2. 1 Kerangka Konseptual Penelitian.....	42
Gambar 4. 1 Hasil Outer Model.....	74
Gambar 4. 2 Hasil Inner model.....	83
Gambar 4. 3 Hasil IPMA Konstruk.....	99
Gambar 4. 4 Hasil IPMA Indikator.....	102



DAFTAR LAMPIRAN

Lampiran 1. Kuisisioner.....	120
Lampiran 2. Outer Model.....	128
Lampiran 3. Inner Model.....	129
Lampiran 4. Ethical Clearance.....	130
Lampiran 5. Turnitin.....	131

