

## DAFTAR ISI

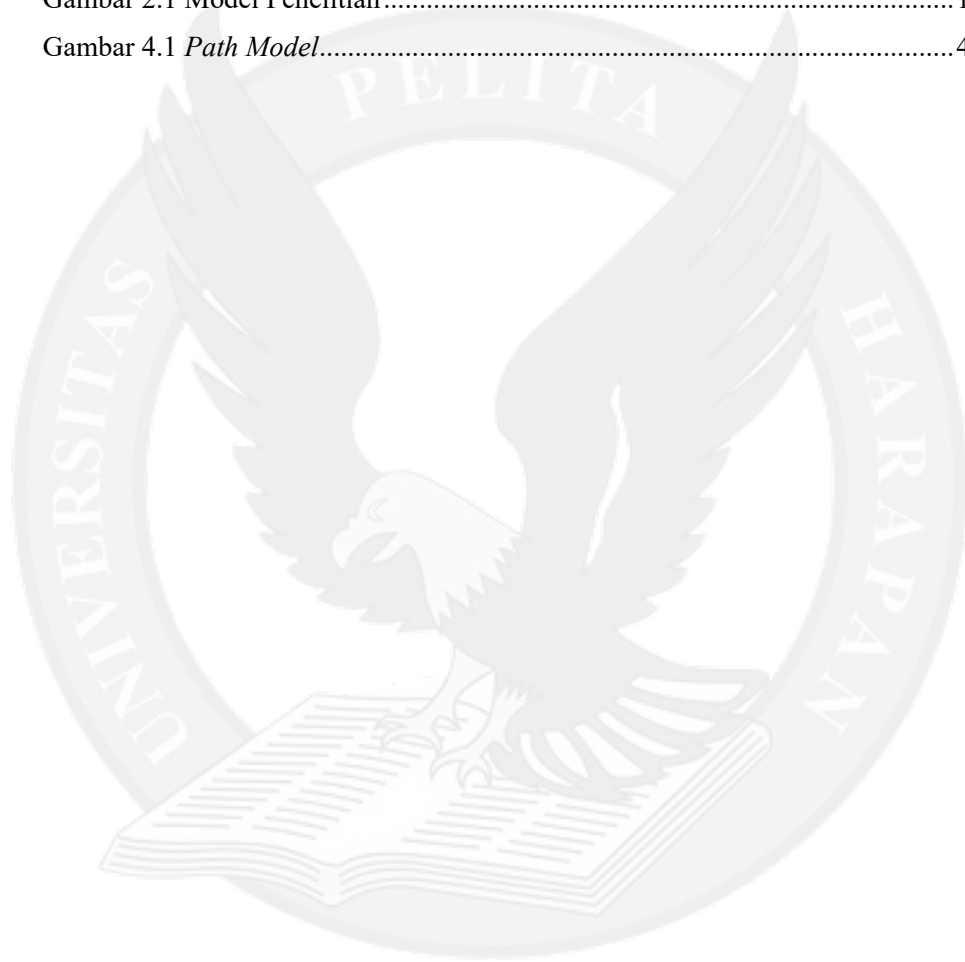
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## LAMPIRAN

### Lampiran Hasil Jawaban Kuesioner

No	EMS1	EMS2	EMS3	EMS4	EMS5	EMS6	EP1	EP2	EP3	EP4	EI1	EI2	EI3	EI4	FP1	FP2	FP3
1	4	4	4	4	4	4	4	4	4	5	5	5	4	4	4	3	3
2	5	5	4	4	4	3	3	4	4	4	4	3	4	4	4	4	3
3	4	3	3	3	3	2	2	2	2	4	3	2	2	3	2	2	2
4	3	3	2	2	2	3	3	4	4	3	3	2	3	3	3	3	2
5	2	1	1	1	3	1	1	1	3	2	2	2	2	1	3	3	3
6	4	3	4	3	4	3	4	5	5	5	4	3	3	3	3	4	4
7	4	4	5	4	4	5	4	4	3	5	5	3	4	3	4	4	4
8	5	5	5	5	5	5	5	5	5	5	4	4	5	5	4	4	3
9	4	4	3	5	5	4	4	5	5	5	4	4	5	3	4	4	4
10	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
11	4	4	4	4	4	4	3	3	3	4	4	4	4	3	4	4	4
12	4	3	4	3	4	4	4	4	4	3	3	3	3	3	4	3	3
13	4	4	4	5	5	4	3	4	4	4	4	4	4	4	3	4	4
14	4	4	3	4	5	3	3	4	5	5	4	4	3	3	3	3	4
15	5	4	4	4	4	5	3	4	4	3	4	4	4	3	4	4	4
16	5	4	5	5	5	5	4	5	5	5	5	5	4	5	4	5	4
17	5	4	4	4	5	4	3	5	5	5	4	3	4	4	3	3	4
18	5	4	4	4	5	5	4	5	5	4	5	4	4	4	4	3	4
19	3	4	3	4	4	4	2	2	2	3	2	2	2	3	3	2	2
20	4	3	4	5	4	4	3	5	4	4	5	3	4	4	3	4	4
21	5	4	5	4	3	4	3	5	5	4	5	4	5	4	3	4	5
22	5	4	4	4	5	5	5	4	5	4	4	5	4	5	4	4	5
23	5	4	4	5	4	5	4	5	4	4	5	4	4	5	4	5	4
24	3	2	3	3	2	3	2	2	3	2	3	2	3	3	3	2	3
25	5	4	5	5	5	4	4	5	5	4	4	4	5	4	3	5	4
26	5	5	4	5	5	4	3	4	5	4	3	4	3	4	4	3	4
27	4	3	4	4	5	5	3	4	4	4	3	4	4	4	4	3	4
28	4	4	5	5	5	4	4	5	5	5	4	4	5	3	4	5	4
29	3	4	3	4	5	4	3	4	5	4	4	3	4	4	4	3	4
30	5	5	5	5	5	5	4	5	5	5	5	4	4	5	4	5	4
31	4	5	5	4	5	4	5	5	4	5	5	4	4	4	4	4	4
32	2	1	1	1	2	1	2	1	2	2	2	1	2	1	2	1	2
33	4	5	4	4	3	4	4	5	5	5	4	4	5	4	4	5	4
34	4	4	5	4	4	5	4	4	3	5	5	3	4	3	4	4	4
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36	4	4	3	5	5	4	4	5	5	5	4	5	4	4	5	5	4
37	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
38	4	4	4	4	4	4	3	3	3	4	4	4	3	3	4	3	3
39	4	3	4	3	4	4	4	4	4	3	3	3	4	4	4	4	3
40	4	4	4	5	5	4	3	4	4	4	4	4	4	4	3	4	4
41	4	4	3	4	5	3	5	4	5	5	4	4	4	4	4	4	4
42	5	4	4	4	4	5	4	4	4	5	3	4	4	3	4	4	4
43	5	5	5	5	5	5	5	4	4	4	4	5	4	4	4	5	4
44	4	4	4	4	5	4	3	4	4	5	4	4	4	4	4	4	4
45	3	4	4	4	3	3	4	3	4	4	4	3	4	4	4	3	4
46	5	4	4	5	4	4	4	4	4	4	2	2	2	2	3	4	4
47	4	3	4	5	4	4	3	5	4	4	5	3	4	4	4	4	4
48	5	4	5	4	3	4	3	4	4	4	3	4	4	4	4	4	5
49	5	4	4	4	5	5	5	4	5	5	4	5	5	4	5	5	5
50	5	4	4	5	4	5	4	5	4	4	4	4	4	4	4	5	4

No	EMS1	EMS2	EMS3	EMS4	EMS5	EMS6	EP1	EP2	EP3	EP4	EI1	EI2	EI3	EI4	FP1	FP2	FP3
51	5	5	5	5	5	5	5	5	5	5	3	3	3	4	4	5	5
52	5	4	5	5	5	4	4	5	4	4	4	5	5	4	5	5	5
53	5	5	4	5	5	4	3	4	4	4	4	4	4	4	4	4	4
54	4	3	4	4	5	5	5	4	4	4	4	4	4	4	4	5	4
55	4	4	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4
56	3	4	3	4	5	4	4	4	5	4	4	3	4	4	4	5	4
57	5	5	5	5	5	5	4	4	5	4	5	5	5	5	5	4	5
58	4	5	5	4	5	4	3	4	4	4	4	4	4	4	4	4	4
59	5	5	5	5	5	5	4	5	5	5	2	3	2	2	4	4	5
60	3	2	3	3	2	3	2	2	3	2	3	2	3	3	2	1	2

### Lampiran Hasil Pengolahan Smart PLS

Outer loadings - List		Outer loadings - Matrix				
	Outer loadings		EI	EMS	EP	FP
ei1 <- EI	0.818	ei1	0.818			
ei2 <- EI	0.875	ei2	0.875			
ei3 <- EI	0.890	ei3	0.890			
ei4 <- EI	0.862	ei4	0.862			
ems1 <- EMS	0.850	ems1		0.850		
ems2 <- EMS	0.862	ems2		0.862		
ems3 <- EMS	0.849	ems3		0.849		
ems4 <- EMS	0.891	ems4		0.891		
ems5 <- EMS	0.763	ems5		0.763		
ems6 <- EMS	0.858	ems6		0.858		
ep1 <- EP	0.831	ep1			0.831	
ep2 <- EP	0.906	ep2			0.906	
ep3 <- EP	0.849	ep3			0.849	
ep4 <- EP	0.846	ep4			0.846	
fp1 <- FP	0.841	fp1				0.841
fp2 <- FP	0.897	fp2				0.897
fp3 <- FP	0.874	fp3				0.874

Construct reliability and validity - Overview					Copy to Excel/Word	Copy to R
	Cronbach's alpha	Composite reliability (rho_a)	Composite reliability (rho_c)	Average variance extracted (AVE)		
EI	0.885	0.900	0.920	0.743		
EMS	0.920	0.921	0.938	0.717		
EP	0.881	0.885	0.918	0.737		
FP	0.841	0.846	0.904	0.759		



Discriminant validity - Fornell-Larcker criterion				
	EI	EMS	EP	FP
EI	0.862			
EMS	0.708	0.847		
EP	0.697	0.785	0.859	
FP	0.719	0.770	0.780	0.871

Collinearity statistics (VIF) - Inner model - Matrix				
	EI	EMS	EP	FP
EI				2.240
EMS	2.602		1.000	2.996
EP	2.602			2.906
FP				

R-square - Overview		
	R-square	R-square adjusted
EI	0.554	0.538
EP	0.616	0.609
FP	0.700	0.684

Path coefficients - Matrix				
	EI	EMS	EP	FP
EI				0.245
EMS	0.419		0.785	0.309
EP	0.368			0.367
FP				

Path coefficients - Mean, STDEV, T values, p values						
	Original sample (O)	Sample mean (M)	Standard deviation (STDEV)	T statistics ( O /STDEV)	P values	
EI->FP	0.245	0.271	0.117	2.089	0.018	
EMS->EI	0.419	0.420	0.142	2.950	0.002	
EMS->EP	0.785	0.776	0.075	10.514	0.000	
EMS->FP	0.309	0.304	0.131	2.364	0.009	
EP->EI	0.368	0.364	0.122	3.007	0.001	
EP->FP	0.367	0.349	0.122	2.996	0.001	