

DAFTAR PUSTAKA

- Abd Aziz, N. N., Kader, M. A. R. A., & Ab Halim, R. (2021). The Impact of Technostress on Student Satisfaction and Performance Expectancy. *Asian Journal of University Education*, 17(4). <https://doi.org/10.24191/ajue.v17i4.16466>
- Adam, M., Croitor, E., Werner, D., Benlian, A., & Wiener, M. (2023). Input control and its signalling effects for complementors' intention to join digital platforms. *Information Systems Journal*, 33(3). <https://doi.org/10.1111/isj.12408>
- Adhi Santoso, T., & Vidya Almadana, A. (2023). Pengaruh Habit dan Performance Expectancy terhadap Purchase Intention. *JURNAL ILMIAH EKONOMI DAN BISNIS*, 16(1), 28–33. <https://doi.org/10.51903/e-bisnis.v16i1>
- Ajzen, I., & Madden, T. J. (1986). Prediction of goal-directed behavior: Attitudes, intentions, and perceived behavioral control. *Journal of Experimental Social Psychology*, 22(5). [https://doi.org/10.1016/0022-1031\(86\)90045-4](https://doi.org/10.1016/0022-1031(86)90045-4)
- ALBLOOSHI, S., & ABDUL HAMID, N. A. B. (2022). The Effect of Performance Expectancy on Actual Use of E-learning throughout the Mediation Role of Behaviour Intention. *Journal of E-Learning and Higher Education*. <https://doi.org/10.5171/2022.628490>
- Alkhunaizan, A., & Love, S. (2012). What drives mobile commerce? An empirical evaluation of the revised UTAUT model. *International Journal of Management and Marketing Academy*, 2(1).
- Amaral, M. A. L., & Watu, E. G. Ch. (2021). PENGARUH PERFORMANCE EXPECTANCY, EFFORT EXPECTANCY, SOCIAL INFLUENCE DAN TRUST TERHADAP NIAT BERKELANJUTAN MENGGUNAKAN FDAS PADA MASA PANDEMI COVID-19. *Sebatik*, 25(2), 562–570. <https://doi.org/10.46984/sebatik.v25i2.1510>
- AMBARWATI, R., HARJA, Y. D., & THAMRIN, S. (2020). The Role of Facilitating Conditions and User Habits: A Case of Indonesian Online Learning Platform. *Journal of Asian Finance, Economics and Business*, 7(10), 481–489. <https://doi.org/10.13106/jafeb.2020.vol7.no10.481>
- Antonius Satria Hadi. (2021). DAMPAK KEBUTUHAN SOSIAL DAN PENGARUH SOSIAL PADA PERILAKU PEMBELIAN KONSUMEN TERHADAP PONSEL CERDAS. *Jurnal Bisnis Darmajaya*, 7 no 2, 103–115.
- Ardianti Nurinda Aprillia, & Tetty Rimenda. (2022). *Pengaruh Habit Dan Trust Dalam Minat Menggunakan ShopeePay Pada Pembelian Online (Studi Kasus Pada Aplikasi Shopee)*. www.bi.go.id

- Ari Setiyaningrum, & Lina Salim. (2021). STUDI TENTANG DETERMINAN ACTUAL PURCHASE BEHAVIOR PADA RESTORAN: PENGUJIAN ATAS PERCEIVED FOOD QUALITY, PERCEIVED PRICE, DAN RESTAURANT TRUST. *Fokus Ekonomi*, 16(2), 372–394. <http://ejournal.stiepena.ac.id/index.php/fe>
- As'ad Khair, Rohmah, S., Kurniawati, & Renny Lia Yustika. (2023). PENGARUH HEDONIC MOTIVATION DAN UTILITARIAN MOTIVATION TERHADAP IMPULSIVE BUYING PADA PENGGUNA E-COMMERCE. *JURNAL ILMIAH MANAJEMEN BISNIS DAN INOVASI UNIVERSITAS SAM RATULANGI (JMBI UNSRAT)*, 10(1), 13–30. www.databoks.katadata.co.id
- Ashghar, A., Nurlatifah, H., Studi, P., Pemasaran, M., Ekonomi, F., & Bisnis, D. (2020). Analisis Pengaruh Perceived Ease of Use, Perceived Usefulness, dan Perceived Risk terhadap Keinginan Membeli Kembali melalui e-Trust dan s-Satisfaction (Studi Kasus Pengguna Gopay pada Transaksi UMKM). In *Jurnal Al Azhar Indonesia Seri Ilmu Sosial* (Vol. 1, Issue 1). www.wartakota.com
- Astrid Fabienza Wilfan, & erni Martini. (2021). FAKTOR-FAKTOR YANG MEMPENGARUHI PENGGUNAAN LINKAJA BERDASARKAN MODEL TEORI UTAUT2 (UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY2) FACTORS AFFECTING THE USE OF LINKAJA BASED ON THE UTAUT2 THEORY MODEL (UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY2). *E-Proceeding of Management*, 8(6), 7729–7741.
- Audina, N., & Lumban Batu, R. (2021). Pengaruh habit dalam keputusan mengikuti program permata serta dampaknya pada kepuasan pelayanan. *JURNAL MANAJEMEN*, 13(3), 471–482. <https://youtu.be/aBdXb9g7iOI>
- Bagus, R., Aji¹, H., Welsa², H., Kurniawan³, I. S., Sarjanawiyata, U., & Yogyakarta, T. (2019). HEDONIC MOTIVATION TERHADAP SOCIAL MEDIA PRODUCT BROWSING DAN DAMPAKNYA TERHADAP PURCHASE INTENTION PADA MAHASISWA UNIVERSITAS SARJANAWIYATA TAMANSISWA YOGYAKARTA. In *Jurnal Manajemen Dewantara* (Vol. 3, Issue 2).
- Bahmani, M., Wulf, G., Ghadiri, F., Karimi, S., & Lewthwaite, R. (2017). Enhancing performance expectancies through visual illusions facilitates motor learning in children. *Human Movement Science*, 55. <https://doi.org/10.1016/j.humov.2017.07.001>
- Barney, J. B., & Hansen, M. H. (1994). Trustworthiness as a Source of Competitive Advantage. *Strategic Management Journal*, 15(1 S). <https://doi.org/10.1002/smj.4250150912>

- Brandsma, T., Stoffers, J., & Schrijver, I. (2020). Advanced technology use by care professionals. *International Journal of Environmental Research and Public Health*, 17(3). <https://doi.org/10.3390/ijerph17030742>
- Brown, S. A., & Venkatesh, V. (2005). Model of adoption of technology in households: A baseline model test and extension incorporating household life cycle. In *MIS Quarterly: Management Information Systems* (Vol. 29, Issue 3). <https://doi.org/10.2307/25148690>
- Budu, K. W. A., Yinping, M., & Mireku, K. K. (2018). Investigating The Effect of Behavioral Intention on E-learning Systems Usage: Empirical Study on Tertiary Education Institutions in Ghana. *Mediterranean Journal of Social Sciences*, 9(3), 201–216. <https://doi.org/10.2478/mjss-2018-0062>
- Caecelia Cynthia Limanan, & keni. (2022). PENGARUH HABIT DAN PRICE VALUE TERHADAP BEHAVIORAL INTENTION PENGGUNAAN DOMPET DIGITAL: GENDER SEBAGAI VARIABEL MODERASI. *JURNAL MANAJEMEN DAN BISNIS KEWIRAUSAHAAN*, 6(6), 583–588.
- Chau, P. Y. K., & Hui, K. L. (1998). Identifying early adopters of new IT products: A case of Windows 95. *Information and Management*, 33(5). [https://doi.org/10.1016/S0378-7206\(98\)00031-7](https://doi.org/10.1016/S0378-7206(98)00031-7)
- Cheunkamon, E., Jomnonkwao, S., & Ratanavaraha, V. (2020). Determinant factors influencing thai tourists' intentions to use social media for travel planning. *Sustainability (Switzerland)*, 12(18). <https://doi.org/10.3390/SU12187252>
- Christiono, D. I., Ritzky, D., & Brahmana, K. M. R. (2018). ANALISIS PENGARUH PERFORMANCE EXPECTANCY DAN EFFORT EXPECTANCY TERHADAP BEHAVIORAL INTENTION PADA ONLINE MARKETPLACE (Vol. 6, Issue 2).
- clarissa, & keni. (2022). JMBK_CLARISSA_KENI_525-530. *JURNAL MANAJEMEN DAN KEWIRAUSAHAAN*, 6(5), 525–530.
- Dhevina Wangsa Putri, L. U. (2021). PENGARUH PERSEPSI KUALITAS, PENGARUH SOSIAL, DAN KEBUTUHAN AKAN KEUNIKAN TERHADAP MINAT PEMBELIAN KONSUMEN LUXURY BRAND PADA GENERASI Y. *Jurnal Manajerial Dan Kewirausahaan*, 3 no 1, 176–185.
- Dian Alifah Izzah Najibah, & Endang Sri Wahjuni. (2020). Hubungan Perilaku Sehat dengan Kualitas Hidup pada Mahasiswa Fakultas Ilmu Olahraga Universitas Negeri Surabaya. *Jurnal Pendidikan Olahraga Dan Kesehatan*, 8(1), 81–85. <https://ejournal.unesa.ac.id/index.php/jurnal-pendidikan-jasmani/issue/archive>
- Escobar-Rodríguez, T., & Carvajal-Trujillo, E. (2014). Online purchasing tickets for low cost carriers: An application of the unified theory of acceptance and use of technology (UTAUT) model. *Tourism Management*, 43. <https://doi.org/10.1016/j.tourman.2014.01.017>

- Gefen, D., Karahanna, E., & Straub, D. W. (2003). Trust and tam in online shopping: AN integrated model. *MIS Quarterly: Management Information Systems*, 27(1). <https://doi.org/10.2307/30036519>
- Hadiansyah, D., & Dirgahayu, T. (2020). Evaluasi Sistem Informasi Akademik Universitas Mercu Buana Yogyakarta Menggunakan UTAUT2 Evaluation of Academic Information System of Universitas Mercu Buana Yogyakarta Using UTAUT 2. *Jurnal Multimedia & Artificial Intelligence*, 4(1), 1–12.
- Harsono, L. D., & Suryana, L. A. (2014). Factors Affecting the Use Behavior of Social Media Using UTAUT 2 Model. *Proceedings of the First Asia-Pacific Conference on Global Business, Economics, Finance and Social Sciences*, August.
- Herdianto, D., Wijayanti, A., & Masitoh, E. (2018). *PENGARUH EKSPEKTASI KINERJA, EKSPEKTASI USAHA, FAKTOR SOSIAL DAN KOMPLEKSITAS TUGAS TERHADAP PENGGUNAAN SIA*.
- Hermawan T M kusuma, & Dadang. (2020). Pengaruh Kualitas Pelayanan dan Social Influence Terhadap Keputusan Pembelian Menggunakan Online Food Delivery Service. *Jurnal Ekonomi & Manajemen Universitas Bina Sarana Informatika*, 18(2), 176–180. <https://doi.org/10.31294/jp.v17i2>
- Hsu, C. L., Chang, K. C., & Chen, M. C. (2012). The impact of website quality on customer satisfaction and purchase intention: Perceived playfulness and perceived flow as mediators. *Information Systems and E-Business Management*, 10(4). <https://doi.org/10.1007/s10257-011-0181-5>
- I Gusti Nyoman Sedana, & St. Wisnu Wijaya. (2010). UTAUT Model for Understanding Learning Management System. *INTERNETWORKING INDONESIA JOURNAL*, 2(2), 27–32.
- Indah, M., & Agustin, H. (2019). PENERAPAN MODEL UTAUT (UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY) UNTUK MEMAHAMI NIAT DAN PERILAKU AKTUAL PENGGUNA GO-PAY DI KOTA PADANG. *Jurnal Eksplorasi Akuntansi*, 1(4). <http://jea.ppj.unp.ac.id/index.php/jea/issue/view/16>
- Indira Januarti, A. C. (2019). Pemilihan Karir Profesi Akuntan Publik Dengan Expectancy Theory. *Jurnal Reviu Akuntansi Dan Keuangan*, 9 no 2, 162–176.
- Jeon, H. M., Ali, F., & Lee, S. W. (2019). Determinants of consumers' intentions to use smartphones apps for flight ticket bookings. *Service Industries Journal*, 39(5–6), 385–402. <https://doi.org/10.1080/02642069.2018.1437908>
- Karindra, A. A., & Sari, D. K. (2023). The Effect of Perceived Convenience, Perceived Usefulness and Trust on Interest in Using Electronic Wallets at the Muhammadiyah University of Sidoarjo. *Indonesian Journal of Islamic Studies*, 11. <https://doi.org/10.21070/ijis.v11i0.1653>

- Kim, S. S., & Malhotra, N. K. (2005). A longitudinal model of continued IS use: An integrative view of four mechanisms underlying postadoption phenomena. *Management Science*, *51*(5). <https://doi.org/10.1287/mnsc.1040.0326>
- Lestari Ayu Handayani, dewi Indriasih, & tabrani. (2019). *Pengaruh Ekspektasi Kinerja, Ekspektasi Usaha dan Faktor Sosial terhadap Penggunaan Sistem Informasi Akuntansi (Studi Kasus Pada Minimarket di Kota Tegal)*. <http://permana.upstegal.ac.id/index.php/JP/index>
- Limayem, M., Hirt, S. G., & Cheung, C. M. K. (2007). How habit limits the predictive power of intention: The case of information systems continuance. *MIS Quarterly: Management Information Systems*, *31*(4). <https://doi.org/10.2307/25148817>
- Lin, H. F. (2011). An empirical investigation of mobile banking adoption: The effect of innovation attributes and knowledge-based trust. *International Journal of Information Management*, *31*(3). <https://doi.org/10.1016/j.ijinfomgt.2010.07.006>
- M. Miftah Arief, Dina Hermina, & Nuril Huda. (2022). TEORI HABIT PERSPEKTIF PSIKOLOGI DAN PENDIDIKAN ISLAM. *RI'AYAH*, *1*(1), 62–74.
- Meida, L., & Trifiyanto, K. (2022). Pengaruh Perceived Trust dan Perceived Risk Terhadap Behavioral Intention dengan Perceived Ease of Use sebagai Variabel Intervening. In *Jurnal Ilmiah Mahasiswa Manajemen* (Vol. 4, Issue 2). <https://jurnal.universitaspurabangsa.ac.id/index.php/jimmba/index>
- MICHAEL JOSUA OKTAMA. (2019). *ANALISIS PENGARUH VARIABEL-VARIABEL COSTUMER PERCEIVED VALUE TERHADAP BEHAVIOURAL INTENTION PRODUK GO-RIDE DI KOTA MALANG*.
- Miswaty, N. S. M. (2022). PENGARUH EKSPEKTASI KINERJA, EKPEKTASI USAHA DAN FAKTOR SOSIAL TERHADAP MINAT PENGGUNAAN SISTEM INFORMASI AKUNTANSI. *Equilibrium: Jurnal Ekonomi-Manajemen-Akuntansi*, *18*, 66–75.
- Morris, M. G., Venkatesh, V., & Ackerman, P. L. (2005). Gender and age differences in employee decisions about new technology: An extension to the theory of planned behavior. *IEEE Transactions on Engineering Management*, *52*(1). <https://doi.org/10.1109/TEM.2004.839967>
- Moura, A. C. de, Gosling, M. de S., Christino, J. M. M., & Macedo, S. B. (2017). Aceitação e uso da tecnologia para escolha de destinos turísticos por pessoas da terceira idade: um estudo usando a UTAUT2. *Revista Brasileira de Pesquisa Em Turismo*, *11*(2). <https://doi.org/10.7784/rbtur.v11i2.1277>
- Mulyadi, R., & Wiyantoro, L. S. (2018). Pengaruh Facilitation Condition terhadap Niat Menggunakan Sistem Informasi Manajemen Hasil Pengawasan (SIM HP) dengan Harapan Usaha dan Harapan Kinerja Sebagai Variabel Intervening (Studi Kasus Pada Inspektorat Provinsi Banten). *Jurnal Akuntansi*, *5*(2), 118–131. <https://doi.org/10.5281/zenodo.1311569>

- Novilia Edenia Sanjaya, R. F. A. (2021). *Pengaruh Harga, Promosi Dan Social Influence Terhadap Minat Beli Pada Usaha Rumah Hok.*
- Putri Theresia Juniverse Tangkau. (2021). *ANALISIS PENGARUH ONLINE SHOPPING EXPERIENCES, CUSTOMER SERVICE, EXTERNAL INCENTIVES, SECURITY TERHADAP CUSTOMER SATISFACTION DAN CUSTOMER LOYALTY PELANGGAN APLIKASI SOCIOLLA DI MANADO.*
- Rachmadi, A., Dwi Herlambang, A., & Ferghyna. (2020). Pengaruh Facilitating Conditions dan Behavioral Intention terhadap Use Behavior pada Pengguna Aplikasi BNI Mobile Banking. *Jurnal Pengembangan Teknologi Informasi Dan Ilmu Komputer*, 4(9), 3201–3208. <http://j-ptiik.ub.ac.id>
- Rahmayanti, N., Wafirotn, K. Z., & Wijayanti, I. (2022). Persepsi Pelaku Usaha Mikro Kecil Menengah, Pengetahuan Akuntansi, Literasi Keuangan dan Ekspektasi Usaha Terhadap Penggunaan Informasi Akuntansi. *Journal of Public and Business Accounting*, 3(1), 49–60. <https://doi.org/10.31328/jopba.v3i1.285>
- Ramadhani, S., & Siregar, O. M. (2022). PENGARUH PERCEIVED USEFULNESS DAN TRUST TERHADAP MINAT MENGGUNAKAN KEMBALI E-WALLET DANA (Studi Pada Mahasiswa Kota Medan). *Jurnal Ekonomi Kreatif Dan Manajemen Bisnis Digital*, 1(2), 229–238. <https://transpublika.co.id/ojs/index.php/JEKOMBITAL>
- Riadil, I. G. (2020). Tourism Industry Crisis and its Impacts: Investigating the Indonesian Tourism Employees Perspectives' in the Pandemic of COVID-19. *Jurnal Kepariwisata: Destinasi, Hospitalitas Dan Perjalanan*, 4(2). <https://doi.org/10.34013/jk.v4i2.54>
- Ricardo Ananta Kurnia, & Trixie Nova Bella Tandijaya. (2023). PENGARUH PERCEIVED EASE OF USE, PERCEIVED USEFULNESS, SECURITY DAN TRUST TERHADAP INTENTION TO USE APLIKASI JAGO. *Jurnal Manajemen Pemasaran*, 17(1), 64–72.
- Rico Dewantoro. (2019). *PENGARUH EKSPEKTASI USAHA, TINGKAT PENDIDIKAN, DAN LAMA USAHA TERHADAP PENGGUNAAN SISTEM INFORMASI AKUNTANSI.* Kyōikusha.
- Rokhmawati, I. A., & Nugraha, J. (2021). ANALYSIS OF THE USE OF THE TYPING MASTER APPLICATION IN STUDENTS OF OFFICE ADMINISTRATION EDUCATION AT THE STATE UNIVERSITY OF SURABAYA USING TAM. *Technology Acceptance Model*, 12(2).
- Septi Kurnia Prastiwi. (2019). Persepsi Keamanan dan Sikap Terhadap Produk Berperan Dalam Pembelian Aktual Pasta Gigi Halal. *INOBIJ: Jurnal Inovasi Bisnis Dan Manajemen Indonesia*, 2(3), 398–411. www.topbrand-award.com
- Sewandono, R. E., Thoyib, A., Hadiwidjojo, D., & Rofiq, A. (2023). Performance expectancy of E-learning on higher institutions of education under uncertain

- conditions: Indonesia context. *Education and Information Technologies*, 28(4).
<https://doi.org/10.1007/s10639-022-11074-9>
- Siregar, N. M., Nasution, Z., & Hanum, F. (2023). The Influence of Perceived Convenience, Perceived Usefulness, Trust, Word of Mouth on Customer Satisfaction Case Studies on Shopee Users. *Daengku: Journal of Humanities and Social Sciences Innovation*, 3(3), 431–442.
<https://doi.org/10.35877/454ri.daengku1615>
- Sołtysik-Piorunkiewicz, A., & Zdonek, I. (2021). How society 5.0 and industry 4.0 ideas shape the open data performance expectancy. *Sustainability (Switzerland)*, 13(2). <https://doi.org/10.3390/su13020917>
- Suhardi Kumala. (2020). PENGARUH PERFORMANCE EXPECTANCY, EFFORT EXPECTANCY, SOCIAL INFLUENCE DAN EXPERIENCES TERHADAP BEHAVIORAL INTENTION PADA GAME MOBILE PLAYER UNKNOWN’S BATTLEGROUNND (PUBG). *AGORA* , 8.
- Sutanto, Ghozali, I., & Handayani, R. S. (2018). FAKTOR-FAKTOR YANG MEMENGARUHI PENERIMAAN DAN PENGGUNAAN SISTEM INFORMASI PENGELOLAAN KEUANGAN DAERAH (SIPKD) DALAM PERSPEKTIF THE UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY 2 (UTAUT 2) DI KABUPATEN SEMARANG. *Jurnal Akuntansi Dan Auditing*, 15(1), 37–68.
- Tamilmani, K., Rana, N. P., Tamilmani, K., Rana, N. P., Prakasam, N., & Dwivedi, Y. K. (2019). The battle of Brain vs. Heart: A literature review and meta-analysis of “hedonic motivation” use in UTAUT2 Item Type Article The battle of Brain vs. Heart: A literature review and meta-analysis of “hedonic motivation” use in UTAUT2. *International Journal of Information Management*, 46, 222–235.
<http://hdl.handle.net/10454/17585>
- Tesalonika, M., Lukitaningsih, A., & Diansepti, B. (2021). *Pengaruh Trust Dan Perceived Ease Of Use Terhadap Intention Kaum Milenial Dalam Menggunakan Aplikasi E-Commerce Shopee Yang Dimediasi Oleh Perceived Of Usefulness*.
www.kominfo.com
- Venkatesh, V., & Morris, M. G. (2000). Why don’t men ever stop to ask for directions? Gender, social influence, and their role in technology acceptance and usage behavior. *MIS Quarterly: Management Information Systems*, 24(1).
<https://doi.org/10.2307/3250981>
- Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User Acceptance of Information Technology: Toward a Unified View. In *Source: MIS Quarterly* (Vol. 27, Issue 3).
- Venkatesh, V., Thong, J. Y. L., & Xu, X. (2012). Consumer acceptance and use of information technology: Extending the unified theory of acceptance and use of

- technology. *MIS Quarterly: Management Information Systems*, 36(1).
<https://doi.org/10.2307/41410412>
- Wan Farahghina Afritami. (2019). *ANALISIS FAKTOR YANG MEMPENGARUHI PERILAKU PEMBELIAN ONLINE DAN PASCA-ONLINE MAHASISWA DI YOGYAKARTA PADA APLIKASI BELANJA ONLINE SHOPEE*.
- Wayan Setiawan, L. S. M. I. P. J. (2019). PENGARUH EKSPEKTASI KINERJA, EKSPEKTASI USAHA, DAN FAKTOR SOSIAL TERHADAP PENGGUNAAN SISTEM INFORMASI AKUNTANSI PADA BUMDES DI KECAMATAN KUBUTAMBAHAN. *JIMAT (Jurnal Ilmiah Mahasiswa Akuntansi) Universitas Pendidikan Ganesha, Vol: 10 No: 3 Tahun 2019 e-ISSN: 2614 – 1930 320, 10(3), 320–331*.
- Wibowo, & Lina. (2023). ANALISIS BEHAVIORAL INTENTION PADA LAYANAN APLIKASI GOAPOTIK. *JURNAL MANAJEMEN DAN BISNIS KEWIRAUSAHAAN*, 7(1), 38–49.
- Wijaya, A., Schaffer, S. B., Pallares, I. G., & Hamad-Schifferli, K. (2009). Selective release of multiple DNA oligonucleotides from gold nanorods. *ACS Nano*, 3(1).
<https://doi.org/10.1021/nn800702n>
- Zhou, Q., Sotiriadis, M., & Shen, S. (2023). Using TikTok in tourism destination choice: A young Chinese tourists' perspective. *Tourism Management Perspectives*, 46. <https://doi.org/10.1016/j.tmp.2023.101101>