

DAFTAR ISI

PERNYATAAN DAN PERSETUJUAN UNGGAH TUGAS AKHIR	ii
PERSETUJUAN DOSEN PEMBIMBING TUGAS AKHIR.....	iv
PERSETUJUAN TIM PENGUJI TUGAS AKHIR	v
ABSTRAK	vi
ABSTRACT.....	vii
KATA PENGANTAR	viii
DAFTAR ISI	x
DAFTAR GAMBAR	xii
DAFTAR TABEL	xv
DAFTAR LAMPIRAN.....	xvi
BAB I PENDAHULUAN	1
1.1. Latar Belakang.....	1
1.2. Rumusan Masalah	4
1.3. Tujuan Penelitian.....	5
1.4. Batasan Masalah	5
1.5. Manfaat Penelitian.....	6
1.6. Sistematika Penulisan.....	7
BAB II LANDASAN TEORI.....	9
2.1. Landasan Teori	9
2.1.1. Sistem.....	9
2.1.2. Informasi	11
2.1.3. Sistem Informasi	12
2.1.4. <i>Point of Sales</i>	13
2.1.5. <i>Framework</i> dan <i>Library</i>	14
2.1.6. <i>Model View Controller</i> (MVC).....	15
2.1.7. <i>System Development Life Cycle</i> (SDLC)	17
2.1.8. <i>User Centered Design</i> (UCD).....	21
2.2. Penelitian Terdahulu.....	23
2.3. Profil Perusahaan.....	27
BAB III ANALISIS DAN PERANCANGAN SISTEM	30
3.1. Kerangka Berpikir	30
3.2. <i>Business Process Modelling and Notation</i>	31

3.3. Analisis Dokumen Masukan dan Keluaran	33
3.4. Analisis Kebutuhan	36
3.4.1. Kebutuhan Fungsional	37
3.4.2. Kebutuhan Non-Fungsional	38
3.5. Metode Pengembangan Sistem.....	39
3.6. Tahapan Perancangan Sistem	41
3.7. Metode Pengumpulan Data	45
3.8. <i>User Persona</i>	47
3.9. <i>Use Case Diagram</i>	48
3.10. <i>Use Case Description</i>	49
3.11. Activity Diagram	57
3.12. <i>Sequence Diagram</i>	72
3.13. <i>Entity-Relationship Diagram</i>	91
3.14. Rancangan Tampilan Antarmuka	94
BAB IV HASIL DAN PEMBAHASAN	104
4.1. Hasil Penelitian.....	104
4.1.1. Tampilan Antarmuka (<i>User Interface</i>).....	105
4.1.2. Pengujian dan Implementasi	112
4.2. Hasil Monitoring	120
4.2.2. Pengalaman <i>User</i> (UX)	123
4.2.3. Perbandingan Efisiensi Operasional	124
BAB V KESIMPULAN DAN SARAN.....	126
5.1. Kesimpulan.....	126
5.2. Saran	127
DAFTAR PUSTAKA.....	129

DAFTAR GAMBAR

halaman

Gambar 1.1 Akane Beauty Studio & Salon	2
Gambar 2.1 Komponen Pada Sistem Informasi	12
Gambar 2.2 Konsep <i>Model View Controller</i>	15
Gambar 2.3 Konsep <i>Software Development Life Cycle</i>	17
Gambar 2.4 <i>Framework RAD</i>	19
Gambar 2.5 Tahapan <i>User Centered Design</i>	21
Gambar 2.6 Akane Beauty Studio & Salon	27
Gambar 3.1 Kerangka Berpikir	31
Gambar 3.2 BPMN Diagram – <i>Daily Operational Flow</i>	32
Gambar 3.3 BPMN Diagram – <i>Booking Flow</i>	32
Gambar 3.4 BPMN Diagram – <i>Stock Management</i>	33
Gambar 3.5 Catatan Stok dan Pembelian.....	34
Gambar 3.6 Catatan Penjualan	35
Gambar 3.7 Struk Pembayaran	36
Gambar 3.8 Tahapan Perancangan Sistem.....	42
Gambar 3.9 BPMN Diagram Sistem POS – <i>Daily Operational Flow</i>	44
Gambar 3.10 BPMN Diagram Sistem POS – <i>Booking Flow</i>	44
Gambar 3.11 BPMN Diagram Sistem POS – <i>Stock Management</i>	45
Gambar 3.12 <i>User Persona</i>	47
Gambar 3.13 <i>Use Case Diagram</i>	49
Gambar 3.14 <i>Activity Diagram</i> – Melihat Laporan <i>Dashboard</i>	57
Gambar 3.15 <i>Activity Diagram</i> – Melihat Transaksi Pembelian	58
Gambar 3.16 <i>Activity Diagram</i> – Menambah Transaksi Pembelian.....	58
Gambar 3.17 <i>Activity Diagram</i> – Mengubah Transaksi Pembelian.....	59
Gambar 3.18 <i>Activity Diagram</i> – Mengubah Transaksi Pembelian.....	59
Gambar 3.19 <i>Activity Diagram</i> – Melihat Transaksi Penjualan	60
Gambar 3.20 <i>Activity Diagram</i> – Menambah Transaksi Penjualan.....	60
Gambar 3.21 <i>Activity Diagram</i> – Mengubah Transaksi Penjualan.....	61
Gambar 3.22 <i>Activity Diagram</i> – Menghapus Transaksi Penjualan	61
Gambar 3.23 <i>Activity Diagram</i> – Melihat Stok	62
Gambar 3.24 <i>Activity Diagram</i> – Menambah Stok	62
Gambar 3.25 <i>Activity Diagram</i> – Mengubah Stok.....	63
Gambar 3.26 <i>Activity Diagram</i> – Menghapus Stok	63
Gambar 3.27 <i>Activity Diagram</i> – Melihat <i>Treatment</i>	64
Gambar 3.28 <i>Activity Diagram</i> – Menambah <i>Treatment</i>	64
Gambar 3.29 <i>Activity Diagram</i> – Mengubah <i>Treatment</i>	65
Gambar 3.30 <i>Activity Diagram</i> – Menghapus <i>Treatment</i>	65
Gambar 3.31 <i>Activity Diagram</i> – Melihat User	66
Gambar 3.32 <i>Activity Diagram</i> – Menambah User	66
Gambar 3.33 <i>Activity Diagram</i> – Mengubah User	67
Gambar 3.34 <i>Activity Diagram</i> – Menghapus User.....	67
Gambar 3.35 Mengekspor Laporan Pembelian.....	68

Gambar 3.36 Mengekspor Laporan Penjualan.....	68
Gambar 3.37 Mengekspor Laporan Stok	69
Gambar 3.38 Mengekspor Laporan <i>Treatment</i>	69
Gambar 3.39 Mengekspor Laporan <i>User</i>	70
Gambar 3.40 <i>Activity Diagram</i> - Mencetak Struk	72
Gambar 3.41 <i>Sequence Diagram</i> - Menambah Penjualan	76
Gambar 3.42 <i>Sequence Diagram</i> - Menghapus Pembelian	76
Gambar 3.43 <i>Sequence Diagram</i> - Mengubah Data Penjualan.....	77
Gambar 3.44 <i>Sequence Diagram</i> - Melihat Data Penjualan	77
Gambar 3.45 <i>Sequence Diagram</i> - Menambah Stok.....	78
Gambar 3.46 <i>Sequence Diagram</i> - Menghapus Stok.....	79
Gambar 3.47 <i>Sequence Diagram</i> - Mengubah Data Stok.....	79
Gambar 3.48 <i>Sequence Diagram</i> - Melihat Data Stok.....	80
Gambar 3.49 <i>Sequence Diagram</i> - Menambah <i>Treatment</i>	81
Gambar 3.50 <i>Sequence Diagram</i> - Menghapus <i>Treatment</i>	81
Gambar 3.51 <i>Sequence Diagram</i> - Mengubah Data <i>Treatment</i>	82
Gambar 3.52 <i>Sequence Diagram</i> - Melihat Data <i>Treatment</i>	82
Gambar 3.53 <i>Sequence Diagram</i> - Melihat Data <i>User</i>	83
Gambar 3.54 <i>Sequence Diagram</i> - Menambah <i>User</i>	84
Gambar 3.55 <i>Sequence Diagram</i> - Menghapus <i>User</i>	84
Gambar 3.56 <i>Sequence Diagram</i> - Mengubah Data <i>User</i>	85
Gambar 3.57 <i>Sequence Diagram</i> - Mengekspor Laporan Pembelian.....	86
Gambar 3.58 <i>Sequence Diagram</i> - Mengekspor Laporan Penjualan.....	86
Gambar 3.59 <i>Sequence Diagram</i> - Mengekspor Laporan Stok	87
Gambar 3.60 <i>Sequence Diagram</i> - Mengekspor Laporan <i>Treatment</i>	87
Gambar 3.61 <i>Sequence Diagram</i> - Mengekspor Laporan <i>User</i>	88
Gambar 3.62 <i>Sequence Diagram</i> - Menambah <i>Roles</i>	89
Gambar 3.63 <i>Sequence Diagram</i> - Menghapus <i>Roles</i>	89
Gambar 3.64 <i>Sequence Diagram</i> - Mengubah <i>Roles</i>	90
Gambar 3.65 <i>Sequence Diagram</i> - Melihat <i>Roles</i>	90
Gambar 3.66 <i>Sequence Diagram</i> - Menambah <i>Roles</i>	91
Gambar 3.67 Rincian <i>Database</i> dan Relasi	92
Gambar 3.68 Tampilan <i>Sign In</i>	95
Gambar 3.69 Tampilan <i>Dashboard</i>	95
Gambar 3.70 Tampilan <i>Purchases – Main Page</i>	96
Gambar 3.71 Tampilan <i>Purchases – Add Purchase</i>	97
Gambar 3.72 Tampilan <i>Sales – Main Page</i>	97
Gambar 3.73 Tampilan <i>Sales – Add Sales</i>	98
Gambar 3.74 Tampilan <i>Stocks – Main Page</i>	99
Gambar 3.75 Tampilan <i>Stocks – Add Stocks</i>	99
Gambar 3.76 Tampilan <i>Treatments – Main Page</i>	100
Gambar 3.77 Tampilan <i>Treatments – Add Treatments</i>	101
Gambar 3.78 Tampilan <i>Users – Main Page</i>	101
Gambar 3.79 Tampilan <i>Users - Add Users</i>	102
Gambar 3.80 Tampilan <i>Roles – Main Page</i>	103
Gambar 3.81 Tampilan <i>Roles - Add Roles</i>	103

Gambar 4.1 <i>User Interface</i> – Halaman <i>Sign In</i>	105
Gambar 4.2 <i>User Interface</i> – Halaman <i>Dashboard</i>	106
Gambar 4.3 <i>User Interface</i> – Halaman <i>Purchases</i>	106
Gambar 4.4 <i>User Interface</i> – Halaman <i>Create Purchases</i>	107
Gambar 4.5 <i>User Interface</i> – Halaman <i>Sales</i>	107
Gambar 4.6 <i>User Interface</i> – Halaman <i>Create Sales</i> - 1	108
Gambar 4.7 <i>User Interface</i> – Halaman <i>Create Sales</i> – 2	108
Gambar 4.8 <i>User Interface</i> - <i>Receipt</i>	108
Gambar 4.9 <i>User Interface</i> – Halaman <i>Stocks</i>	109
Gambar 4.10 <i>User Interface</i> – Halaman <i>Create Stocks</i>	109
Gambar 4.11 <i>User Interface</i> – Halaman <i>Treatments</i>	110
Gambar 4.12 <i>User Interface</i> – Halaman <i>Create Treatments</i>	110
Gambar 4.13 <i>User Interface</i> – Halaman <i>Users</i>	111
Gambar 4.14 <i>User Interface</i> – Halaman <i>Create Users</i>	111
Gambar 4.15 <i>User Interface</i> – Halaman <i>Roles</i>	111
Gambar 4.16 <i>User Interface</i> – Halaman <i>Create Roles</i>	112
Gambar 4.17 <i>Infrastruktur Sistem</i>	114
Gambar 4.18 <i>Skor Performa Kecepatan Sistem Dari Analisis Niagahoster</i>	121
Gambar 4.19 <i>Performa CPU dan Memori</i>	122
Gambar 4.20 <i>Performa Storage dan Processes</i>	122
Gambar 4.21 <i>Performa Keamanan</i>	123

DAFTAR TABEL

	halaman
Tabel 2.1 Tabel Penelitian Terdahulu	23
Tabel 3.1 Tabel Rancangan Pertanyaan <i>Interview</i>	45
Tabel 3.2 <i>Use Case Description</i> –Melihat Laporan <i>Dashboard</i>	49
Tabel 3.3 <i>Use Case Description</i> – Mengelola Pembelian.....	50
Tabel 3.4 <i>Use Case Description</i> – Mengelola Penjualan.....	51
Tabel 3.5 <i>Use Case Description</i> – Mengelola Stok	52
Tabel 3.6 <i>Use Case Description</i> – Mengelola <i>Treatments</i>	53
Tabel 3.7 <i>Use Case Description</i> – Mengelola User.....	54
Tabel 3.8 <i>Use Case Description</i> – Mengekspor Laporan	55
Tabel 3.9 <i>Use Case Description</i> – Mencetak Struk	56
Tabel 3.10 Rincian <i>Database Users</i>	92
Tabel 3.11 Rincian <i>Database Sales</i>	92
Tabel 3.12 Rincian <i>Database Sales Item</i>	93
Tabel 3.13 Rincian <i>Database Sales Treatment</i>	93
Tabel 3.14 Rincian <i>Database Treatment</i>	93
Tabel 3.15 Rincian <i>Database Stock</i>	93
Tabel 3.16 Rincian <i>Database Purchase</i>	94
Tabel 3.17 Rincian <i>Database Purchase Item</i>	94
Tabel 3.18 Rincian <i>Database Roles</i>	94

DAFTAR LAMPIRAN

halaman

LAMPIRAN A : DOKUMEN UAT.....	A-1
LAMPIRAN B : HASIL WAWANCARA	B-1
LAMPIRAN C : FOTO DOKUMENTASI UAT	C-1
LAMPIRAN D : LAMPIRAN GOOGLE FORM.....	D-1
LAMPIRAN E : KODE PROGRAM (SOURCE CODE).....	E-1

